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English for TOEFL ITP Test-takers: Future Check

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#### Abstract

English for Specific Purposes (ESP) has emerged to meet language learners' specific academic and professional needs. By implementing an English for Academic Purposes (EAP) methodology as the basis of a preparation course, this paper aimed to evaluate the development of a TOEFL ITP online preparation course by reflecting upon the experience of the needs analysis, course design, course implementation, and course assessment to fulfill the needs of EFL eleventh-grade students when addressing MEP's English language requirements. From a mixed-method approach, the researcher collected both qualitative and quantitative data through interviews with the learners and stakeholders, mock tests, feedback sessions with observers, and participants' assessment of the overall process to ensure the validity of the results. By and large, the findings showed significant improvements on the test-takers' scores and on the fulfillment of the participants and administrators' needs, lacks, and wants. Additionally, the data collected from the study provide suggestions; especially, to new practitioners in this fast-growing area.

Keywords: needs analysis, English for Specific Purposes, standardized tests, course design, course delivery, language learning strategies, evaluation

### **English for TOEFL ITP Test-takers**

English for Specific Purposes (ESP) has increasingly become recognized in language teaching due to the rapid development of science, technology, and the economy. This phenomenon has created the need for professionals to speak the target language properly for academic and occupational purposes (Dudley-Evans & St. John, 1998, p. 19). ESP is divided into two major categories: English for Occupational Purposes (EOP) and English for Academic Purposes (EAP) (p. 5). This second category refers to the linguistic and related academic requirements people have or will encounter when studying or working in English higher academic or professional contexts (Gillett, 2011). In this sense, EAP learners are generally students or staff members who need or hope to pursue higher education after a discipline-specific course that can help them prepare for their academic and future professional careers in or outside their countries. The growth of English pushes non-native English-speaking professionals to meet specific academic standards and the language level required to enroll in a university or college (Hyland, 2006, p. 4). The EAP development concerns non-native English-speaking countries specifically since focusing on academics, and students' preparation leads to economic growth (p. 2).

According to Hamp-Lyons (2011, p. 95), the current status quo of assessment in EAP seems not well-developed, and several concerns are yet to be addressed or analyzed by EAP assessment research. In EAP settings, institutions have been using English standardized tests such as TOEFL, IELTS, TOEIC, MELAB, DELA, and OTESL to assess students' linguistic ability to use the target language (Hamp-Lyons, 2011, p. 95; Weigle & Malone, 2016, 609). In specific, accredited by thousands of universities and colleges worldwide, the TOEFL test is one of the most prestigious proficiency tests available. The Test of English as a Foreign Language Institutional Testing Program (TOEFL ITP) is an international assessment tool that commonly used to measure students' linguistic proficiency in the field of ESP. Students willing to grow

academically and professionally need to demonstrate their academic linguistic level and are required to take these types of tests designed for assessing university-level English.

#### A. Rationale

As part of the graduation requirements of the master's degree program in Applied Linguistics at Universidad Nacional (UNA), enrolled students need to design and implement an ESP course for a specific population. Therefore, the researcher designed a TOEFL ITP preparation course to address the needs of a group of English as a foreign language (EFL) high school student in a bilingual private institution which uses this test as a graduation requirement. Creating this preparation course falls on the need public and private institutions have to prepare secondary school students to complete these English proficiency tests. In 2019, the Costa Rican Government developed a strategic plan called *Fortalecimiento del plurilingüismo* to strengthen multilingualism. This plan pointed out that the Ministry of Education (MEP) was responsible for certifying eleventh and twelfth-grade students' linguistic proficiency in English (DGEC, 2019, paras. 1-2). Therefore, as a graduation requirement and based on the government decree No. 40862, it was established that Costa Rican students from public and private institutions are compelled to complete the language proficiency test endorsed by MEP or any other one accredited by this national ministry.

In that same year, the government also created the national strategic plan *Alianza para el Bilingüismo* (ABi) to help the entire national student population understand, speak, and write in a foreign language by 2040 (Presidencia de la República de Costa Rica, 2020). Based on Diaz (2019), one of the first stages of this plan was to diagnose students' language proficiency. This initial stage helped demonstrate the reality of the educational system and identify areas of improvement. The obtained results showed that in public institutions, the majority of students (70%) were in the A2 band according to the Common European Framework of Reference for Languages (CEFR). Contrariwise, in bilingual public and private institutions, most students (54%) were in the B1 band (Diaz, 2019, paras. 6-9).

The Educational Testing Service (ETS) (2019), the organization in charge of administering these standardized tests, reported that Costa Rican students who took the TOEFL ITP test between January and December had an overall score of 468 or a B1 (p. 7). Perhaps the broad topic of teaching and learning English as a foreign language has received attention in the country, but probably foreign language learners' academic linguistic needs are not the focus. In the light of this, one solution that can help achieve the national proposal is to create English preparation courses for these language proficiency tests since the results mentioned above have clearly shown that high school students both from private and public institutions are not achieving the expected scores (B2 or C1).

Hyland (2006) argues that "needs analysis is a key feature of any EAP course" (p. 277); therefore, ESP foundations and Needs Analysis (NA) processes could help develop useful academic preparation courses by identifying students' specific needs or the language needed in the development of their learning process. Another aspect to deem is that language learners frequently end up demotivated or disappointed when taking these standardized tests because the texts may not match their proficiency level and the topics or genres may not be familiar to or interesting for them. According to Zhao (2016) the pressure caused by college entrance tests impacts students' motivation negatively, and this same situation occurs when students take standardized English tests (p. 6). Studies have been undertaken analyzing other drawbacks such as time management, lack of vocabulary, lack of linguistic skills, and computer anxiety, which considerably affect test-takers' performance (see, for example, Samad, Jannah, & Fitriani 2027, Jalali 2012, Beckers & Schmidt 2003). In other words, needs analyst and curriculum developers could identify students' target, learning, and linguistic needs at early stages to prevent any difficulties eventually. They could also create preparation courses that can focus on linguistic strategies and on metacognitive, compensation, affective, and social ones to equip EFL students to achieve the expected scores.

Under this premise and considering MEP's new language demands, creating this preparation course can benefit young learners from private and public institutions to improve their linguistic skills and acquire the language learning strategies needed to succeed in these standardized tests. A preparation course grounded under ESP approaches can also support students who wish to improve their employment and academic prospects in their future endeavors. This TOEFL ITP preparation course seeks to enable participants to identify their linguistic weaknesses and strengths and to give them the confidence to achieve their academic aspirations. In sum, this course can allow young learners and future college students to become independent learners by promoting critical thinking and accountability in their language learning process.

This research project intends to answer the next research inquiries considering the benefits that the chosen population can have after the course implementation. The first question attempts to identify the stakeholders' target and language learning needs; thus, a Needs Analysis had to be carried out to address this. The next questions indent to address the needs of the stakeholders with the design of an EAP course. These questions respond to what objectives, methodologies, and contents fulfill the participants' needs, lacks, and wants. Finally, the third question tries to answer the extent to which the course addresses the needs earlier identified and what methodological aspects are significant to enhance future implementations. Based on the posed questions, it is expected that the design and implementation of this course can positively affect the students' results of the TOEFL ITP test and reinforce participants' language skills. It is also expected to meet the institutions' requirements to offer the course to other public or private institutions that also administer these tests.

### **B.** Research Objectives

This research project intends to achieve the following objectives:

### **General Objective**

To evaluate the development of a TOEFL ITP online preparation course by reflecting upon the experience of the needs analysis, course design, course implementation, and course assessment to fulfill the needs of EFL eleventh-grade students when addressing MEP's English language requirements.

## **Specific Objectives**

- To analyze the process of Need Analysis carried out at the beginning of the curriculum development process by describing its impact on the course learning outcomes.
- To describe the course design process based on the objectives, methodology, and evaluation established to assess its relationship to the needs identified in the Needs Analysis.
- To reflect on the teaching and learning practices carried out during the course delivery by identifying which procedures better satisfy and address the participants' needs.
- 4. To assess the effectiveness of the designed course based on the results and learning outcomes obtained to provide recommendations for future implementations.

#### Literature Review

This literature review aimed to justify the methods and approaches followed in the need analysis, course design, and course delivery processes. Therefore, a description and analysis of the topics related to ESP and the TOEFL ITP test, the importance of needs analysis, and other aspects related to course design and its delivery display the proposed course and the choices made for this research project.

## A. English for Specific Purposes

Throughout the years, language teaching approaches have emerged to fulfill students' needs, as is the case of ESP. This specific part of English Language Teaching (ELT) was born to teach students English for specific purposes, either in academic or occupational contexts (Dudley-Evans & St John, 1998). Accordingly, Hutchinson and Waters (1987) define ESP as an approach rather than a product, since it focuses on *how* people learn instead of *what* they learn (p. 2). In the words of Richards and Schmidt (2010), "the role of English in a language course or programme of instruction in which the content and aims of the course are fixed by the specific needs of a particular group of learners" (as cited in Brown, 2016, p. 5). In academic settings, Gillett (2011) also states that ESP courses' major characteristic is that these are carried out in a specific time. The author cites that "most EAP students are undertaking fixed term courses in preparation for a particular task or an academic course or they are studying English for a short time every week along with their academic courses or jobs" (Gillett, 2011).

In ESP, standardized and proficiency tests have been used to prepare students for their future university and academic endeavors. As explained elsewhere, Gillett (2011), Weigle and Malone (2016) agree that even though these types of tests do not fully cover the specificity and diversity of ESP contexts, the most well-known proficiency tests available and used the IELTS and TOEFL. Even so, adopting an ESP focus for course design can help address pedagogical and linguistic students' needs by helping them succeed in their future academic fields. Based on the work by Pleşca (2019), ESP "addresses specific problems that learners are likely to

encounter in their professional or academic settings and can provide models of how professionals face problems and find solutions through simulations and role plays" (p. 190). The author also claims that ESP training brings the real world into the classroom by promoting learners' motivation and' knowledge which will later lead to international job opportunities (Pleşca, 2019, p. 190). With an ESP approach, learning objectives can also be achieved since students can learn the necessary strategies and skills needed to prepare for a specific real task, for example, the TOEFL ITP test. In an ESP course, instructors can design and implement specific tasks to help learners become familiar and confident to confront and succeed in these standardized tests. In essence, a course grounded on ESP views greatly benefits language learners and contribute to motivation and engagement by having similar approximations to their future academic lives.

### B. Understanding the TOEFL ITP

For this research study, it was relevant to comprehend the TOEFL ITP test structure and format since it was a fundamental area during the course design. In Dewi's (2017) words, ESP course developers need to "organize the class, to be aware of the class objectives, to have a good understanding of the course content, as well as to be flexible and willing to cooperate with learners and have at least some interest in the discipline he/she is teaching" (pp. 51-2). As a result, understanding the structure and format of the TOEFL ITP test was essential to create and implement a course fixed by the specific needs of the stakeholders.

The TOEFL ITP is a renowned international proficiency test that tests non-native speakers' ability to understand English. In 1960, Collins and Miller (2018) explain that the TOEFL was designed as a necessary project "to address the issue of how to assess the English language proficiency of an increasing number of foreign students seeking to attend American universities" (p. 2). The Educational Testing Service (ETS), the organization in charge of writing and publishing these types of tests, also offered the Institutional Testing Program (ITP), as a

variant of TOEFL to provide higher education institutions or programs with a "convenient, affordable and reliable assessment of English-language skills" (ETS, n.d.).

According to the ETS website, the TOEFL ITP is available in paper and digital formats. In addition, it uses academic, campus-life, general, and social content to provide students with self-confidence by testing their linguistic abilities to face real-life academic scenarios (ETS, n.d.).

This test is divided into three sections: Listening Comprehension, Structure and Written Expression, and Reading Comprehension. The test contains 140 multiple-choice questions with four answer choices, and it lasts around two hours. The listening section contains 50 questions divided into three subsections, and it takes about 5 minutes. Part A (Mini-Dialogs) contains 30 questions, and test-takers need to listen to audio and select the correct answer based on a short dialogue. Part B (Longer Conversations) contains around seven to eight questions, and students listen to different conversations between two speakers and choose the correct answer from a set of questions. Part C (Short Talks) contains 12 to 13 questions; test-takers listen to a talk or lecture and select the correct answer from a set of questions (Mahnke & Duffy, 1996).

The Structure and Written Expression section has 40 questions divided into two subsections, and it takes around 25 minutes. The first section (Structure) contains 15 questions, and students need to complete the sentences with the correct grammatical form. In the second section (Written Expression), students need to choose the incorrect grammatical section from complete sentences. The final section of the test measures students' ability to understand academic reading passages. Test-takers need to read from five to six passages and answer 50 questions in 55 minutes (Mahnke & Duffy 1996).

Furthermore, the TOEFL ITP test is not administered to know whether students pass or fail, rather than measuring their linguistic proficiency. The test's scores go on a scale of from 300 to 677 points (Mahnke & Duffy, 1996). Since there is not a passing score, the institutions are the ones who decide what the minimum acceptable score is.

In Costa Rica, The Centro Cultural Costarricense Norteamericano is the only institution in charge of administering this test. This language institute offers TOEIC and SAT preparation courses; however, it does not offer courses for the TOEFL IBT nor for the ITP. In the case of TOEIC, the institions offers a self-paced modality which students have access to a plataform and study by themselves, and another in which an instructor guides the learning virtually.

In terms of literature, certain papers mention the TOEFL test (see, for example, Çelik & Karaca, 2014; García, 2018; Sevilla & Chaves, 2020); still, these do not make a clear distinction between the TOEFL IBT and ITP or are related to other types of studies. In this sense, this research paper can be a starting point for exploring and developing programs or courses similar to the one proposed. The processes taken in this research can function as an example to create courses that can benefit high school students from public and private institutions who do not necessarily take the TOEFL IBT or the IELTS. Unlike other preparation courses, the TOEFL ITP Online Prep Course is taught online including face-to-face interactions with the instructor and other test-takers. Hyland and Shaw (2016) argue that the use of technology in education promotes learning motivation, interaction, collaboration, accountability and flexibility which allows learners reconcile work or family with their studies. Thus, what distinguishes this course is the participants and stakeholders' needs and the national theoretical gap that should be covered to benefit others by working aligned with the government decree mentioned above.

## C. Needs Analysis Importance

Needs Analysis (NA) plays an important role when designing an ESP course.

Hutchinson and Waters (1987) define NA as "the awareness of a target situation that distinguishes the ESP learner from the leaner of General English" (p. 54). Brown (2016) also claims that the term of Needs Analysis (NA) refers to the needs, wants, lacks, desires, gaps, and expectations different stakeholders may have and in which analysis strategies need to be applied to design a defensible curriculum (pp. 12-13). In the same line, Richards (2001) states that "rather than developing a course around an analysis of the language, an ESP approach

starts instead with an analysis of the learner's needs" (p. 32). By understanding the importance of NA as the primary step to course design, it is essential to acknowledge that the results obtained from the appropriate administration of a NA can successfully address the learners' needs.

By analyzing the target needs, ESP course developers can become aware of what is needed, and they can start the decision-making process to set achievable objectives.

Basturkmen (2006) affirms that "students in ESP classes often have restricted time to learn English; it makes sense to teach them only the bits of English they need" (p. 19). Thus, ESP course designers should promptly identify the students' needs and design an appropriate course that can fulfill those needs with reasonable outcomes (Basturkmen, 2006, p. 19). From Irshad and Anwar's (2018) views, "the notion of needs analysis is very important in course design.

Needs analysis involves activities that are used to collect information and based on this collected information, a curriculum is designed, which fulfills the needs regarding learning of a particular group of learners" (p. 159). It can also be inferred that this should be seen as a dynamic and complex process since it involves more than knowing the target situation.

Hyland (2006) describes that "course development starts with needs and rights analyses and uses the information to state the broad goals and the more specific outcomes" (p. 282). As a result, conducting an NA is paramount to understand what the stakeholders need to undertake a preparation course, achieve higher scores, support students' academic success, and prevent any difficulties. In essence, the role of NA is a salient feature in course design since it helps, not only become aware of the target needs, but also students' learning needs (Hutchinson & Waters, 1987, p. 63). This process helps set attainable objectives and design a syllabus as an integrated and ongoing process.

## E. Task-Based Language Teaching

The proposed course followed a Task-Based Language Teaching or TBLT approach to promote the young learners' acquisition of the language learning strategies needed to succeed

in the exam. This approach to language teaching was chosen since according to Nunan (2004) it supports learners' needs, communication thought interaction, the introduction of authentic texts, emphasis on the language and learning processes, and among other principles important in syllabus design, teaching practices, and assessment (p. 1). Since this course was oriented towards the stakeholders' needs, pedagogical tasks were required for students to achieve the specific outcome through meaning rather than focusing on grammatical knowledge. Nunan (2004) defines tasks as:

A piece of classroom work that involves learners in comprehending, manipulating, producing or interacting in the target language while their attention is focused on mobilizing their grammatical knowledge in order to express meaning, and in which the intention is to convey meaning rather than to manipulate form. The task should also have a sense of completeness, being able to stand alone as a communicative act in its own right with a beginning, a middle and an end. (p. 4)

Based on the nature of TBLT as the main source for teaching students, this course was designed to focus on the completion of tasks students may encounter in the actual TOEFL ITP test. Richards (2013) supports this view since he explains that TBLT determines target tasks or simulations learners need to face not only inside but outside the classroom (p. 23). Likewise, these types of tasks or activities "are intended to call upon the use of specific interactional strategies and may also require the use of specific types of language (skills, grammar, vocabulary)" (Richards, 2013, p. 17). Lastly, the TBLT framework involved three stages: pretask, task, and post-task (Nunan, 2004, p. 128). The first stage focused on activating schemata and familiarizing them with the strategy or skill. The second stage promoted production and interaction to understand the task input, and the last stage focused on consolidating what was learned during the lesson.

## F. Language Learning Strategies

As described by Oxford (1990), "appropriate language learning strategies result in improved proficiency and greater self-confidence" (p. 1). Based on the NA results, specifically the experts' views, it was decided to work with the necessary language learning strategies' learners required to succeed in the TOEFL ITP. For example, students use analytical or guessing tactics to better understand a reading passage and may not need the teacher's guide to do so; hence, this promotes self-directed learners who eventually will take the test alone and by themselves (pp. 10-11). Consequently, the course design followed a strategy training model that can apply to all four language skills.

Direct and indirect language learning strategies were used in the task development of each lesson plan. Direct language strategies are the ones that directly deal with the target language and require mental processing (Oxford, 1990, p. 37). These strategies are divided into three main categories: memory, cognitive, and compensation processes (p. 37). For example, by using memory strategies such as grouping and associating, learners can keep new information for a longer time. Also, cognitive strategies such as summarizing and reasoning deductively allow learners to dissect reading passages quickly. In the same way, compensation strategies like guessing or using synonyms enable participants to fill in the gaps from answer choices in a dialog (p. 37).

Moreover, indirect strategies were also employed to hone the course design. These strategies are divided into metacognitive, affective, and social. First, the tasks, including metacognitive strategies in which learners become aware of their learning process. Second, affective strategies included in certain activities regulated learners' emotions, motivation, and attitudes towards the test. Finally, activities based on social strategies promoted learning thought interaction (Oxford, 1990, p. 135). Lessons including consciousness-raising tasks which often characterize EAP classes "seeks to assist them to create, comprehend and reflect on the ways texts work as discourse rather than on their value as bearers of content information"

(Hyland, 2006, p. 43). In this sense, constructing the course with the above-stated language learning strategies is expected to meet the students' needs and explore further and go beyond the classroom.

#### G. The Role of the Learners

Regarding the role of the learners during the course, it was decided to follow student-centered teaching. Hutchinson and Waters (1987) claim that ESP "is an approach to language learning, which is based on learner need" (p. 19). Learning-centered teaching focuses on maximizing the learning process, where students can become motivated and committed throughout the course. In course design, the decisions around content and methodologies are directly aligned to the students' learning objectives and purposes (Hutchinson and Waters, 1987, p. 19). As Chovancová (2014) explains, the goal of ESP course design "is to create a learning environment that is dynamic and stimulating and maximally responsive to the future target situations in which students will find themselves" (p. 56). Therefore, an important aspect to bear in mind is that participants are expected to play an active role, and they also need to set their personal goals and put the necessary effort to achieve them. In this way, the instructor can function as a facilitator by deepening their understanding of the test and incorporating language learning strategies for students to apply them and take responsibility for their progress.

#### I. The Role of Assessment

The course's assessment components addressed a significant learning process when measuring students' performance. Weigle and Malone (2016) state that "an academic test seeks to simulate as much as possible an academic context; thus, it is crucial to ensure that the texts and test tasks in the assessment are academic in nature" (p. 609). In this sense, different assessment instruments were used during the course with the purpose of recording students' progress or review what was covered in each session to help students hone their English knowledge, reinforce language learning strategies, and become accustomed to the test

patterns. Table 1 shows the types of assessment and assigned percentages used during the implementation of the course.

 Table 1

 Assessment types and assigned percentages for the course

<b>Evaluated Activities</b>	Assigned percentage	
Live Sessions	10%	
Homework	30%	
Progress Test	30%	
Final Test	30%	

As previously stated, the evaluated activities were chosen to support the course objectives' achievement. The description of each assessment type is described as follows:

Lives Sessions. The instructor assigned a 10% (1% each live session) to evaluate students' use of English, effective interaction, and active participation during the live sessions. This aspect also evaluated attendance; thus, students needed to provide a proper justification and catch up with the course contents missed.

Homework. For this aspect, students needed to complete four short assignments (7.5% each) asynchronously which were designed to review or reinforce aspects covered during the lessons. The instructor reminded students to complete the assignment on time and upload it to the space provided in each session,

Progress Test. This test evaluated the progress of the studied units in the middle of the course, specifically on Week 5. This first test was done asynchronously, and its objective was to "enable learners to demonstrate the progress they have made in a course" (Hyland, 2006, p. 99). This test was taken from The Heinemann ELT TOEFL preparation course textbook, and it was adapted in a virtual form. The instructor used Google Forms with different Add-on or electronic features to limit the attempts and the time students had to complete the test. With this test, students were able to determine their weaknesses and strengths in the TOEFL and be responsible for working on improvement areas.

Final Test. The students complete the final test at the end of the course during the last live session to evaluate their overall performance. This TOEFL-like test was taken from the Longman Preparation Course for the TOEFL Test textbook, and the progress test was adapted to be completed electronically. This test results allowed learners to determine their overall learning process and still work on the areas or sections of the tests they needed to improve when facing the actual TOEFL ITP test.

## J. The Role of Technology

Due to the COVID-19 outbreak in the country, Carranza and Zamora (2020) explain that the Costa Rican "educational system experienced a dramatic change [transitioning] from face-to-face to remote learning through the use of technological resources and various platforms to continue with the educational process" (p. 163). In agreement with this and respecting the national and university health policies, it was decided to design and develop the course following a computer-mediated language teaching method. Hyland (2006) defines this practical method as "any form of teaching and learning in which computers learning are directly involved at both ends, such as e-mail, asynchronous discussion boards, synchronous group conferencing or pair chatting and video-conferencing" (p. 311).

As explained elsewhere, the instructor developed the course using Moodle which is "a learning platform designed to provide educators, administrators and learners with a single robust, secure and integrated system to create personalized learning environments" (Moodle, 2020, para. 1). This learning platform consisted of guided asynchronous work and served as a space to create live or synchronous sessions. Figures 1 and 2 show examples of how the layout and distribution of the platform.

Figure 1

Course platform image (Login page)

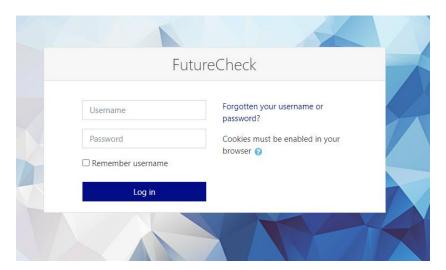
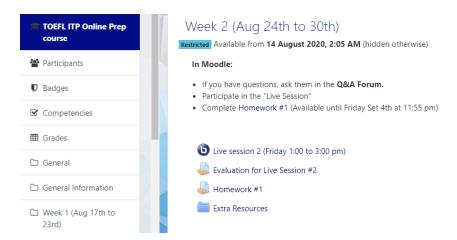


Figure 2

Course platform image (Example of Week 2)



As shown, Figures 1 and 2 present the layout of the platform and the distribution used to guide students during the course. In the first week, students participated in an interactive forum to familiarize themselves with the platform and introduce themselves, including personal information, hobbies, and expectations for the course. In this platform, students could access all the information in one place, avoiding confusion or frustration. A question-and-answer forum, an announcements forum, assignments, a grade book, extra resources, and the live sessions links were some of the items included and posted based on the course calendar.

The second video conferencing application used was BigBlueButton (BBB). This is an open-source web conferencing system integrated into Moodle. The instructor used BBB to meet the students synchronously every week at the time agreed. By using this video conferencing tool, students could attend class in real-time, interact with their classmates in the main and break-out rooms, participate in the lesson using polls, a toolbar, shared notes, among other features. Since students were not familiar with these platforms, they attended an induction session and received video and written tutorials before starting the course (See Appendixes I and J). Finally, WhatsApp, the well-known messaging application, was used to communicate effectively and in a prompter way with the students. This application was mainly used to remind students of certain assignments or inform them about any technical or connectivity issues and provide instant troubleshooting if necessary.

Implementing a virtual methodology outfitted the practicum experience in a time of crisis to be feasible and practical for both the student-teacher and the participants. In the words of Muñoz-Luna and Taillefer (2018):

ESP and technology seem to fit together perfectly. ESP courses follow a needs analysis that covers the needs of all educative agents involved (e.g., teachers, students and materials). In this regard, technology answers the digital needs of the aforementioned agents, bringing into ESP courses the necessary instruments for the achievement of digital competence. (pp. 1-2)

Under this idea, this virtual modality also addressed the students' needs since it fostered learner autonomy, accountability, critical thinking, interactive communication and cooperation among participants who had a leading role throughout the entire course. According to López-Ozieblo (2018) the use of technology in ESP contexts can develop autonomous and motivated students whose learning results can be impacted positively (p. 39). In sum, technology was an indispensable component during the practicum experience to tackle the students' needs since it positively contributed to the teaching-learning process.

### Methodology

This section describes the research method, participants, instruments, and procedures used during the needs analysis, curriculum design, and course implementation. The most suitable research methodologies helped collect qualitative and quantitative information to address this research project's objectives.

#### A. Research Method

The current project follows a mixed-method approach to gain a deeper understanding of the established research objectives. According to Creswell (2003):

It employs strategies of inquiry that involve collecting data either simultaneously or sequentially to best understand research problems. The data collection also involves gathering both numeric information (e.g., on instruments) as well as text information (e.g., on interviews) so that the final database represents both quantitative and qualitative information. (pp. 18-20)

This project also followed three stages to address the course design subsequent processes, which Hutchinson and Waters (1987) identify as need analysis, language descriptors (syllabus), and theories of learning (methodology) (p. 22).

### B. General Description of the Institution

This course was offered to a private bilingual educational institution. This institution, endorsed by MEP and with more than 20 years of experience, provides its services in preschool, primary and secondary schools. Its main campus is located in Santa Ana in San José, Costa Rica. This institution currently houses around 200 high school students per year and aims to prepare individuals committed to pursuing excellence to achieve meaningful contributions nationally and globally.

### **C.** General Description of the Students

The participants of this project were six learners enrolled in eleventh grade in the mentioned private institution. Students take 13 English lessons a week divided into the

language four skills, seven lessons for speaking and listening, and six lessons for writing and reading. The learners' ages ranged between 16 and 18 years old.

## D. Description of the Procedures and Instruments

The following instruments focused on the different stages of this project: Needs Analysis, course design, course delivery, and the evaluation of the overall experience. Each tool provided insights to respond to the posed research objectives; they were as follows:

### 1. Interview with the Stakeholders

The course design process started by getting to know the stakeholders, in this case, the principal and the coordinator of the private institution and the English teacher in charge of the group. The researchers administered a semi-structured interview that consisted of 5 questions created to understand the institution's requirements (See Appendix A). The communication with the principal was limited to e-mails. The coordinator and the English teacher agreed on a virtual interview. They provided valuable information about the course's expectations, students' needs, and the institutions' requirements based on MEP's new linguistic demands. Before the data collection process and the institution's approval, the participants and their parents received informed consents. They signed the form and agreed to take part in the practicum and research project (See Appendix B).

### 2. Questionnaire for Participants

This questionnaire included four sections to obtain information about the participants' personal and language background information, language skills' perceptions and learning styles, TOEFL experience, and course expectations (See Appendix C). The students received the online questionnaire via e-mail during a meeting with the academic coordinator, English teacher, and the six students who were going to take the course. In this meeting, the researcher provided a brief description of the practicum process and reminded the chosen students to fill in the questionnaire.

### 3. Diagnostic Test

Once the initial information was gathered, the selected participants received an e-mail to complete a diagnostic test. This test consisted of three sections; the same sections included in the actual TOEFL ITP test. The students completed the test asynchronously and the instructions sent requested students to complete the test in one week and stated that they had two hours to complete the three sections: Listening Comprehension, Structure and Written Expression, and Reading Comprehension. Doing the test in this way could help the students arrange a convenient time and date to complete it. This online test was retrieved from Encomium.com, a renowned company that publishes and distributes English as a Second Language (ESL) resource for non-native English speakers. Encomium Publications offers TOEIC, TOEFL, IELTS, Business English, and Foreign Language electronic and physical products (Encomium.com, n.d).

The researcher revised the test thoroughly making sure it had the same format as the TOEFL ITP test. The Listening Comprehension section consisted of 50 questions divided into: Mini dialogues, Longer conversations, and Short talks. The Structure and Written Expression consisted of 40 questions, and it was divided into two subsections: Structure (15 items) and Written Expression (25 items). Finally, the Reading Comprehension section consisted of 50 questions which asked five reading passages (Mahnke & Duffy, 1996, p. 8). All the questions were multiple-choice items; therefore, it was only necessary to select or click on the questions' best answer choice.

### 4. Interview with Experts

Finally, a second semi-structured interview was administered to two experts in the ESP field (See Appendix D). The interviews took place virtually and at a convenient time for the experienced EAP instructors. The questions elicited information about their experience in the field, experience teaching for proficiency tests, instructor roles, methodologies, skills and

strategies instruction, materials, and activities. These two interviews helped the researcher gain insights to course design for language proficiency tests.

### 5. Evaluation of the ESP Experience

The following instruments gathered information based on the course design experience and its implementation to fulfill the needs of a group of EFL high school learners and the methodology used to evaluate the outcome and conclusions of the overall process.

#### 5.1. Field Notebook

The first instrument for collecting reflective information about the course development was a field notebook (See Appendix E). This instrument collected self-perceptions for ten weeks after each live session, and these were based on four primary areas. The first one focused on teaching, including lesson planning, personalized carrier content, topics, activities/tasks, and course material. The second area focused on learning teaching skills, ups and downs as an ESP practitioner, feelings, and challenges. The third area addressed professional issues, school and company matters, discussions with a mentor teacher, and report on ROI. The final area dealt with class characteristics, class progress, and course objectives, class rapport, and ESP consulting. This field notebook provided valuable information which was used to reflect upon the teaching and learning strategies developed during the course delivery.

#### 5.2. Placemat Consensus

The researcher employed a placemat consensus, a cooperative learning structure, to collect views and appraisals from an ESP classmate, EFL teacher, and course participants to assess the teaching practicum process. Kielven (2001) explains that this type of activity "is a form of collaborative learning that combines writing and dialogue to endure accountability and participation" (p. 6). Hence, two instruments were designed, precisely an observation checklist (See Appendix F) and a questionnaire (See Appendix G), to gather participants' perceptions of the instructor's performance and development of the course.

To do so, the researcher contacted and invited an ESP classmate and an EFL teacher to one of the live sessions to observe and provide insights, feedback, or recommendations. After this, the second instrument was sent via e-mail to the six students of the course to evaluate the instructor's overall performance and development. When the researcher gathered the three inputs, she read each comment, analyzed it, and reached a consensus of ideas from the feedback received. As Brown (2016) states, "any program needs to use strategies and tools to constantly monitor opinions and criticism from all important stakeholder groups while doing NA, but also during all the subsequent curriculum development stages" (p. 205). Based on this premise, the results obtained from this technique helped the researcher collect views and appraisals from different angles, which enhanced the teaching practicum practices and determine the course effectiveness.

## 5.3. Achievement Test

Using the instruments above to evaluate the instructor's performance and observe the development of the course, the researcher obtained objective results to prove the course effectiveness in preparing the students to attain their needs. However, these results need to be validated and confirmed depending on the qualitative data gathered from the students' test results at the end of the course. These results prevented any biased assumptions and concluded whether the course was useful or not. Hutchinson and Waters (1987) make clear that "evaluation of the learner reflects not just the learners' performance but to some extent the effectiveness or otherwise the course too" (p. 145). Therefore, this test evaluated the course design's effectiveness by analyzing and comparing the numeric results and participants' overall performance. The test consisted of three sections; the same sections present in the actual TOEFL ITP test, and students complete it during the course's final live session. This TOEFL-like test was taken from the Longman Preparation Course for the TOEFL Test textbook, and it was adapted to be completed electronically.

#### **Results and Discussion**

## A. Interests of Primary Stakeholders

Based on the tools applied to the administrative stakeholders, it was possible to determine that the institution was willing to help the current eleventh-grade students with a preparation course. First, one of the institution's main interests was to meet MEP's linguistic policies since this type of proficiency test is a graduation requirement. Second, the institution explained that their former students scored around a B1 and did not achieve the expected score (B2 or higher) in the TOEFL ITP test. Third, it was expressed that the school's prestige as a bilingual private institution partly depends on the students' English linguistic performance. The English teacher specifically indicated that the reading section had the lowest scores based on the information shared. As a result, the researcher suggested to focus on the test's reading comprehension section for the course. However, the institution pointed out that they preferred a course that could involve the three sections of the test because it was highly important for them to provide their students with opportunities to reinforce the two other tested skills. At this point, the researcher had to adopt a democratic view of needs. Brown (2016) defines a democratic view as one of the needs viewpoints in NA which helps to agree with the stakeholders to address their wants, desires, expectations, requests, and motivations better (p. 13). From this perspective, the researcher also invited the institution to offer recommendations and to designate a convenient time and day for the participants' lessons.

Lastly, the stakeholders explained that the eleventh graders consisted of 15 students in total and were under pressure to complete extra-curricular activities such as the completion of college admission preparation courses. Hence, the stakeholders decided to select only six students who presented various linguistic difficulties and that according to them, those students may not achieve B1 or B2 in the test. On this basis, Richards (2001) explains that "decisions will therefore have to be made concerning which of the needs are critical, which are important, and which are merely desirable" (p. 66). Thus, during the course development, the researcher

respected the stakeholders' interests and suggestions to efficiently address and fulfill their needs. Once again, Brown (2016, p. 13) gives this piece of advice and claims that needs analyst and course designers should follow a democratic point of view.

## B. Students' Language Educational Background

It was identified that the participants had experience learning the English language during their school years. A visualization of the number of years students have been learning English during their academic lives is presented below.

Figure 3

Years of English language study

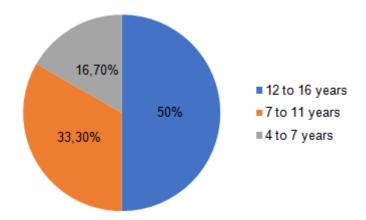


Figure 3 shows that 50% of students have been studying the target language for 12 to 16 years in total. 33,30% indicated that they have studied from 7 to 11 years and 16,70% from 4 to 7 years. These numbers match the students' perceptions of their language level since the most believe that they have a general strong linguistic level of their macro and micro-skills. Students had to grade macro-skills (speaking, writing, listening, and reading) and micro-skills (grammar and vocabulary) as very strong, strong, average, weak, and very weak. They graded speaking and writing as the strongest macro skills, grammar and reading as average, and listening and vocabulary as the weakest. Further, the researcher's notes on the field notebook justify the lowest number of years studying the language. In the live sessions, three students commented on coming from different backgrounds. Two of them said that they studied in public

institutions and one of them said that he recently moved to the country. The three students agreed that their prior language training was different or lower from the one offered in their current high school.

These factors were important in the course development since they presented difficulties understanding certain texts, audios, and activities. The instructor had to review or explain the activities and provide feedback in or after the sessions. This may be consisted with Hyland's (2006) work, which points out that "EAP is said to be just too hard for students with limited English proficiency" (p. 10) and that the discipline-specific language and learning tasks are difficult for them. However, the author explains that even though students may need support, EAP instructors should not ignore specific language at any stage (Hyland, 2006, p. 12). Nonetheless, further research on this issue is needed to inquire more about the reasons behind this.

### C. Students' Needs

Regarding the participants' goals for studying English, 83% of the students indicated that they needed it to get a better score in the test (TOEIC, TOEFL, IELTS) and communicate with others. 66.7% of the students also stated that their goals were to achieve academic success or get a job. As explained by the institution, the students' paramount need was to prepare for the TOEFL ITP test because it was a graduation requirement and the students were not familiar with these types of proficiency tests. The students expressed that they needed to improve their English level and have better professional opportunities in the future; however, the students' priority was to fulfill the graduation requirement. Even so, three participants recalled the importance of studying English and commented on the following:

"Nowadays, you have more opportunities to get a job if you know some different languages and not only one. Also, the companies are looking for those who have that advantage." (Student A)

"It is important to communicate with other people if we need to study in an international university." (Student C)

"It is necessary for work, also the satisfaction of knowing another language and having the ability to communicate with other people." (Student D)

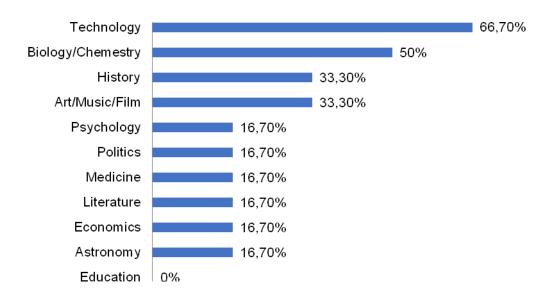
These comments agree with the information obtained in a research conducted by Jiménez (2018, p. 84), who concluded that EFL students are conscious of the importance of learning English and appreciate the process of being involved to succeed. Jiménez (2018) argues that students who are aware of their learning process, needs, motivations, interests, and autonomy are more likely to achieve better results (p. 84). Once again, since needs are "jointly constructed between teachers and learners" (Hyland, 2006, p. 74) or in this case between administrators and students, it was key to deem not only on the needs, but also the lacks and wants to maintain the students involved during the process. From democratic and participatory viewpoints (Brown 2016, Hyland 2006), students could participate and were responsible for their learning process.

### D. Students' Wants

Regarding the learner's wants, the participants graded the topics that interested them the most. Knowing the students' wants in this regard helped the researcher identify what tasks or exercises were more likely to be more interesting and useful during the practicum. The topics were the same students could find in the TOEFL ITP. Figure 4 shows the results as follows.

Figure 4

Topics that interest students



Based on the answers obtained, it can be determined that the learners preferred topics such as technology (66.7%), biology, and chemistry (50%). These topics are present in the TOEFL ITP test, which "uses academic and social content to evaluate the English-language proficiency of non-native English speakers" (ETS, n.d). Regarding students' wants, Chovancová (2014) explains that even though students may not have a clear path of what they require, "course instructors should consider their needs and wants because they are crucial for increasing the students' motivation" (p. 43). Consequently, it was important for the researcher to know participants interests to reference the materials, tasks, or exercises to be selected in the future course design and the practicum process.

Moreover, students were asked what they wanted or expected to learn in the course. 6 of them answered that they were hoping to learn listening comprehension strategies, 4 of them preferred reading comprehension strategies, 3 grammar and 2 vocabulary learning strategies. This result matches their perceptions about the listening skill, which they indicated to be their weakest skill. In the same line, the students pointed out that they could invest around three

hours per week. They also described that the best way for them to prepare for a test was by taking courses, practicing, studying, and paying attention in class. In sum, these results showed that the respondents expected the course and teacher to help them improve their language skills, learn more about the TOEFL test, learn strategies to have a good grade in the test, have a friendly classroom, and a stress-free learning atmosphere as well as fun learning activities. These aspects are further explained and compared below, where students provided their perceptions of the overall process.

#### E. Students' Lacks

In this regard, it was possible to determine the students' lacks. As mentioned above, when asked about their performance in each macro and micro-skill, the participants stated that listening was their weakest skill. However, to identify students' linguistic strengths and weaknesses, a diagnostic test was administered. The results from the students' questionnaire (see Appendix C), along with the diagnostic test, helped assess the participants' proficiency level to be considered in the course design.

### F. Diagnostic Test Results

The administered diagnostic test was useful to collect data about the participants' proficiency test and helped the researcher find a balance between the needs, lacks, and wants of the stakeholders. Table 2 shows the overall performance of the learners in the diagnostic test.

Table 2

Diagnostic test overall results

	TOEFL Conversion	CERF
Student A	446	A2
Student B	446	A2
Student C	426	A2
Student D	419	A2
Student E	507	B1
Student F	403	A2
Average	441	A2

As previously explained, the TOEFL ITP scores go on a scale of 300 to 677 points (Mahnke & Duffy, 1996, p. 9). The results show that students' average proficiency level was 441 points based on the TOEFL score or an A2 equivalent in the Common European Framework of Reference for Languages (CERF). According to the ETS website, the cut score for an A2 ranges from 337 to 459 points meaning students sometimes understand explicit information, understand main ideas and short oral exchanges, select the appropriate verb tense and choose between singular and plural nouns in simple contexts (ETS, n.d.). Also, it was noted that out of the six students, only one obtained a B1 (507).

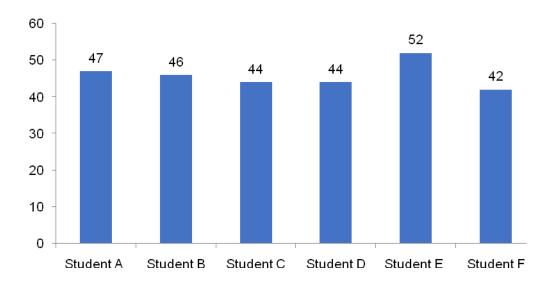
In general, these scores confirm the coordinator and the English teacher's responses, in which they stated that the chosen six students might struggle to achieve a B1 or B2 level in the test. With this in mind, the researcher knew that the struggling students needed additional support and feedback. Therefore, this issue took more planning hours since the lessons needed to comply and address the different language levels. Considering this, it was also necessary to provide students with complementary material or feedback sessions. Hyland (2006, p. 10) cites that even though "weaker students are not ready for discipline-specific language and learning tasks," they still need preparatory classes, and instructors should provide more practice opportunities instead of ignoring any emerging difficulties.

### 1. Listening Comprehension Results

In this section of the test, the scores are reported on a scale of 20 to 68 points (Mahnke & Duffy, 1996). Listening was identified as a current academic need. Figure 5 shows the results in the listening section of the diagnostic test.

Figure 5

Diagnostic test overall listening comprehension results



Based on the TOEFL ITP scores descriptors, the test-takers obtained from 42 to 52 points in this first section. The range for the listening section for an A2 goes from 38 to 46 points, and B1 goes from 47 to 53 points (ETS, 2014). Based on the test cut scores, four students obtained an A2, and two of the students got a B1. The average performance for the group was 45.83 or an A2. This means students required some preparation to get the required score since they were two points away from obtaining a B1 in the Listening Comprehension section.

In specific, Part A of this section demonstrated to be the most troublesome since students had problems with items, including homophones, synonyms, and idiomatic expressions. This data suggested that future course design and tasks should include enough listening practice to satisfy both the institution and participants' linguistic needs and wants. In study conducted by Matsuoka (2009), EFL students who took the TOEFL ITP test also presented difficulties understating Part A of the listening section. The author was able to the see a moderate improvement in the students' performance after using Oxford's (1990) strategy

training model which included the instruction of cognitive, metacognitive, affective, and social language learning strategies.

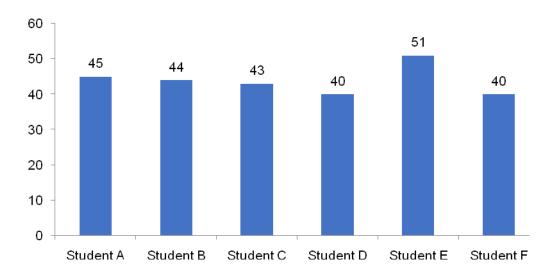
Likewise, in Rahmah's (2019) study, Part A and Part C were the most difficult sections. The study showed that in Part A, 100% of the students failed items with synonyms, 89% expressions of agreement, and 89% idioms. Other factors such as nervousness, lack of material, lack of vocabulary, boredom, tiredness, and time management highly affected the students' performance in this section of the test (Rahmah, 2019). Therefore and based on this data, the researcher opted to follow a course design and unit organization based on the problems students encountered and on the most commonly troublesome items in the test, specifically the ones present in Part A. Overall, by using the most relevant language learning strategies and skills, the researcher could train the participants to overcome and prevent any difficulties during the course and while undertaking the actual test. The students' course syllabus' content section shows the distribution of units, strategies, and skills chosen to address the students' needs during the practicum timeframe (see Appendix H).

### 2. Structure and Written Expression Results

The scores are also reported on a scale of 20 to 68 points in this second section (Mahnke & Duffy, 1996). Figure 6 shows obtained from the diagnostic test.

Figure 6

Diagnostic test overall structure and written expression results



Structure and Written Expression sections were identified as current academic needs. Figure 6 illustrates that the test-takers obtained from 40 to 51 points in this second section. According to the TOEFL ITP scores descriptors, the range for this second section for an A2 goes from 32 to 42 points, and B1 goes from 43 to 52 points (ETS, 2014). In other words, two students obtained an, A2 and four of the students got a B1. In the Structure and Written Expression section, the average performance of the group was 43.83 points or a B1, meaning students may need less preparation to obtain the required score. This does not mean that grammar tasks were left aside; however, the data allowed a lighter emphasis in this area. In fact, in this section of the test, students struggled with noun structures, inversions, and subject-verb agreement; hence, these aspects were considered in the course design to support the young learners overcome them.

In connection with this, experts have found that EFL learners usually struggle with inversion, subject-verb agreements, adverb clause connectors, passive voice, and adjective clauses, among others in the TOEFL ITP test (Akmal, et al., 2020; Ananda, 2016; Atmojo,

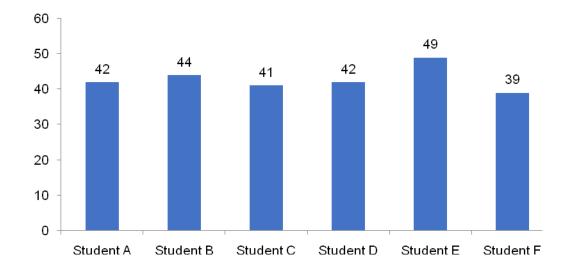
2018). This experts' advice is to train students to pay attention to the most common topics EFL learners struggle with and to practice more on Part A. Akmal (2020), specifically, clarifies that besides more practice, some other factors such as grammar incompetence, insufficient vocabulary, time management, and low self-confidence can considerably test-takers' performance. Therefore, the researcher planned the course and the materials based on the diagnostic test results, experts' views, and Oxford's strategies. Considering that students got better scores in this second section, the researcher opted to focus more on listening and reading skills. Once again, the grammatical tasks were not left aside during the live sessions, but it allowed the instructor to assign more asynchronous work for this section of the test providing students with additional practice opportunities.

## 3. Reading Comprehension Results

In the third and last section of the test, the scores are reported on a scale of 20 to 67 points (Mahnke & Duffy, 1996). Figure 7 shows the results in this section of the diagnostic test.

Figure 7

Diagnostic test overall reading results



As well as the other skills, reading was identified as a current academic need. Figure 7 displays that the test-takers obtained from 39 to 49 points in this third section. Based on the

TOEFL ITP scores descriptors, the reading section range for an A2 goes from 31 to 47 points, and B1 goes from 48 to 55 points (ETS, 2014). As shown, five students obtained an A2, and only one of the students received a B1. In the reading section, the group's average performance was a 42.83 or an A2, meaning students may require much preparation to obtain the required score. Items requesting students to identify the main idea and topic of a passage, identify organizational patterns and purpose, recognize detailed information, and make inferences were some of the most difficult for them to score correctly.

Similar to the results obtained in Abboud and Hussein's (2011) study, in which EFL students perceived listening and reading as the most difficult sections in the TOEFL ITP test. Samad, Jannah, and Fitriani (2017) specify that the most frequent problems faced by EFL students are answering implied and stated detail questions, using context to understand words, and identifying the main idea. The experts' recommendations in this area are to provide complementary reading material, train students to skim, scan and guess, control reading time, and take preparation courses.

All the data collected was highly relevant for the course syllabus and material design. The findings helped the researcher clearly understand of the linguistic needs to focus on reading instruction strategies. However, the researcher was aware of the stakeholders' wants who indicated that they preferred a course based on the three sections of the test and not only on one. As Mahnke and Duffy (1996) argue, "TOEFL success depends on the review of the strong skills and strategies as well as on the strengthening of weak ones" (p. 15). And even though reading was one of the lowest skills tested, the researcher believed that a balance needed to be kept between the needs and wants of both the institution and participants.

Gillett (2011) supports that "the main objective of EAP courses is to teach the language, both general academic language and subject specific language as well as language related practices" (para. 9). Under this principle, the course syllabus was designed to respond to the needs, lacks, and wants of stakeholders, academic institutions, and EFL learners. Based on the

results gathered, it has been indicated that the administrators from the chosen institution pointed out that the expected score goes from a B1 to a B2. Thus, to meet this requirement, the preparation course was divided into five units to respond to the needs, lacks, and wants of stakeholders, academic institutions, and EFL learners. In ESP design, it is paramount to develop instructional blocks or sections to plan and organize the course's sequence and structure (Richards, 2001, p. 165). As the case of this course, units were chosen as the instructional blocks to make the learning process teachable and practical. Units are teaching blocks that are "normally longer than a single lesson but shorter than a module and is the commonest way of organizing courses and teaching materials. It is normally a group of lessons that is planned around a single instructional focus" (Richards, 2001, pp. 165-166).

Consistent with literature and based on the test format, the course's first unit helped students become familiar with the test format and patterns, importance, and scoring. The second, third, and fourth units enable students to acquire the necessary skills and strategies for the Listening Comprehension, Structure and Written Expression, and Reading Comprehension sections accordingly. The last unit focused on the test day and general aspects students need to know before, during, and after the test.

Besides, the course's objectives and contents followed a spiral sequence, a pattern generally used in ESP course designs (Anthony, 2018, p. 88). This was purposely established to address students' emergent needs. Doing this helped the researcher reinforce or adapt any strategies being taught in each unit since "this approach involves the recycling of items to ensure that learners have repeated opportunities to learn them" (Richards, 2001, p. 151). In the same line, Nation and Macalister (2010) state that the general principles for sequencing learning objectives and contents should be based on theoretical principles since skills and strategies should be covered progressively (as cited in Anthony, 2018, pp. 87-88). In this way, objectives were sequenced so that students could have repeated opportunities to process and monitor

their own progress. In sum, the results of the diagnostic test allowed deciding and determining which areas needed special concentration to achieve the course and stakeholders' goals.

### G. Experts' Interview Results

From the semi-structured interview administered to the two experts in the ESP field, the researcher was able to gain valuable insights related to language proficiency test instruction (See Appendix D). The two experts agreed that the course needed to be designed based on the learners' needs. From their experience teaching these types of preparation courses, the experts argued that they were very challenging and demanding to teach since there is no much time available for fun activities as in General English (GE) courses. As a result, the teaching-learning process was thought to address an interactive, top-down, and bottom-up sequence in which learners try to convey meaning out of the texts from the different and innovative tasks (Ngabut, 2015, p. 25). For example, students were encouraged to use their knowledge of the genre to predict what will be in the text (top-down) and their understanding of affixation of words to convey meaning (bottom-up). Since both processes occur simultaneously, an interactive model was followed with the two-level interactions: reader and text, and cognitive strategies (identification and interpretation) (Ngabut, 2015, p. 26). In the same line, the activities were designed to lower students' affective filter since it was considered necessary to start from the easiest to complex tasks to reduce anxiety levels. In terms of language learning strategies, some of the language learning strategies present in the task were metacognitive, cognitive, and affective strategies which were modeled and practiced or explained so that learners moved from one activity to another by building up their linguistic awareness (Oxford, 1990, p. 20). These strategies allowed learners to predict, skim, make connections, understand information, underline and highlight, practice, group, guess, anticipate, ask questions, plan, among others.

The two interviewed experts also recommended to work directly on the skills and not to focus on the test content since it is very diverse. Besides, they supported that the skills needed to be taught cyclically, an aspect that agrees with Anthony (2018) and Richards' (2001)

suggestions on working with objectives' sequencing to provide students with more practice opportunities. Further, one of the experts explained that vocabulary was unnecessary to teach since it was time-consuming and ineffective; however, both mentioned the importance of providing additional resources to boost students' metacognitive strategies such as planning and self-monitoring. In connection with this, Abboud and Hussein (2011) point out that students need to "try to read a variety of topics concerning American history, culture, social sciences and natural sciences". The researchers then offer students additional and optional reading activities and posted them on the platform for students to have free access during the entire course.

Lastly, the experts recommended TOEFL preparation textbooks to work with and suggested using or adapting activities to provide similar scenarios students may encounter in the test. The books recommended were The Heinemann ELT TOEFL preparation course by M. Kathleen Mahnke and Carolyn B. Duffy and the Longman Preparation Course for the TOEFL Test by Deborah Phillips. The experts indicated that these books were complete and internationally known and reliable; they stated to use these books in their lessons since they give their students real-life questions that are sometimes hard to find in just one website.

Based on these recommendations, most of the material, activities, and tests were used or adapted from the two recognized TOEFL textbooks. However, according to Bocanegra-Valle (2010) the implementation of ESP materials "is a matter of trial and error" (p. 144); thus, it was understood that the materials needed to be evaluated, adapted, or complemented with other resources throughout the course. Hyland (2006) argues that materials need complementary tasks to be effective in preparing students academically. Specifically, the author cites that "standalone tasks, detached from materials, do not prepare students for the realities of academia where tasks are typically connected to written and aural materials" (Hyland, 2006, p. 580). For that reason, the researcher opted to use the chosen textbooks with complementary web-based resources to provide participants with real and similar scenarios encountered in the exam, raise awareness of the language, and offer more practice opportunities.

# H. Evaluation of the ESP Experience Results

As noted by Hyland (2006), "behind every successful EAP course there is a continuous process of questioning and revision to check the original results, evaluate the effectiveness of the course and revise objectives" (p. 74). Therefore, three instruments, early described in this paper and employed to gather information based on the course design experience and its delivery are discussed below to evaluate the outcome of the overall process.

### 1. Field Notebook Reflections

This first instrument collected reflective information during the delivery of the course (See Appendix E). Hutchinson and Waters (1987) argue that "ESP teachers are all too often reluctant dwellers in a strange and uncharted land" (p. 157). For this reason, the researcher collected self-perceptions for ten weeks after each live session to reflect upon the teaching practices, strategies, and modifications that emerged during the learning experience. In the same vein, Hyland (2006) asserts that "personal reflection on teaching methods and our own beliefs and practices is a useful starting point in understanding and critically evaluating how we approach our classroom practices" (p. 293). Considering this, it was important to recall that the learned teaching practices were different from those followed in General English (GE). The preparation, sequencing, content, topics, activities, material, and other aspects, required extensive analysis and planning. EAP teachers usually lack control over specialist content or face several difficulties because they have to teach the subject matter without knowing little or nothing about it (Hutchinson & Waters, 1987; Hyland, 2006). As a test-taker of these types of standardized tests, the researcher had a certain notion of the test; however, this field's lack of experience resulted in a very challenging process.

All that has been mentioned so far, "the ESP teacher should not become a teacher of the subject matter, but rather an interest student of the subject matter" (Hutchinson & Waters, 1987, p. 163). Thus, the researcher followed and adopted this idea as a strategic plan throughout the delivery of the course; unexpectedly, the course contents helped the instructor address the

stakeholders' needs and, at the same time, gain plenty of knowledge. As the authors argue, "ESP teachers are surprised at how much knowledge of the subject matter they 'pick up' by teaching the materials or talking to students" (Hutchinson and Waters, 1987, p. 163). Moreover, EAP teachers should rely on the subject specialist since they do not have the language literacy to teach what is needed (Hyland, 2006, p. 11).

Accordingly, the researcher was able to work, study, and analyze different perspectives and concentrate more effectively on the participants' progress, course objectives, and class rapport. For example, during the course it was possible to implement learner-centered and entraining tasks and follow the participants' progress encouraging their learning motivation. This was reflected in the groups' punctuality, completion of assignments, and active participation throughout the course. The field notebook also reflected that most of the course participants were willing to commit and make an effort to meet their personal and academic demands. This result may be explained by the fact that meaningful tasks and a student-centered learning approach played an important role in designing and delivering the course in acquiring linguistic skills and learning strategies.

Finally, constant communication with the institution was key in the delivery of the course. For instance, reports with students' performances were sent in three occasions for them to follow up and compare the obtained results at beginning, middle, and at the end of the course. In summary, the field notebook helped the instructor to keep track of the practicum experience and by this the researcher was able to build up self-confidence facilitating the constant revision and improvement of the course objectives, contents, materials, and teaching practices to fulfill the students' needs.

### 2. Results from the Placemat Consensus

This cooperative learning structure collected views and appraisals from an ESP classmate, EFL teacher, and the participants of the course to assess the teaching practicum

process. The two instruments designed, specifically the observation checklist and the questionnaire, are explained below.

### 2.1 Peer: ESP classmate Observation

The first instrument was designed to obtain information and assess the instructor's performance during one of the live sessions (See Appendix F). To carry out this first observation, one ESP classmate was contacted to visit one of the sessions and complete the instrument designed. The ESP classmate observed the lesson and provided valuable insights based on what he observed. He commented on the clarity and defined stages during the class to accomplish the unit objectives. He also described an appropriate and well-established rapport among the students and teacher. He pointed out that this type of skill-based course allows teachers to use eclectic methods to meet EAP demands. He commented on the use of various strategies being modeled and practiced. The use of the platform as a means to enhance learning was also pointed out. Finally, he explained that the type of teaching approach being used may not be the best; he explained, "In my opinion, because the course is based upon development of specific linguistic skills, the type of teaching approach may not be the best." In other words, he considered that the course is based upon the development of specific linguistic skills. Thus the use of the Task-based Approach can be swapped for a skill-based method. He mentioned that EAP courses are challenging to teach, especially in the context of this course.

Similarly, the researcher considered using of a skill-based approach instead of a task-based approach during the initial stages of the course design. However, considering experts' views and considerable literature review, the Task-based Approach was decided to be used due to its effectiveness in the ESP field. According to Turmer (2005), the TOEFL test's academic nature is hard to approach, and little literature has been written on how to teach or prepare test-takers for the TOEFL appropriately (p. 74). In her own words, "the task-based syllabus may be useful as a tool for the teacher to motivate students to work together in groups and develop strategies to tackle this challenging exam" (Turmer, 2005, p. 74). Thus, this approach and

planned tasks provided students with similar test approximations and boosted metacognitive, cognitive, compensation, affective, and social strategies.

### 2.2 Peer: EFL teacher Observation

For the second observation, an EFL teacher, who was also one of the stakeholders, was invited to observe one session. In the instrument, he mentioned that the course content was itemized to support students' understanding. He pointed out a good organization of activities and students' interest during the lesson. Also, the observer highlighted aspects such as feedback, students' interaction and participation, interactive activities to engage students during the lesson, as well as the use of the platforms and extra resources to promote students' participation and independent learning.

Lastly, he indicated that he has been receiving texts from the students expressing their opinions on the course. He also commented on the instructor's updates, which helped the institution track the students' progress. His satisfaction towards the course was evident since he expressed the following: "we feel very grateful to have her as a student-teacher and we are glad to have this opportunity to prepare our students." Finally, the EFL teacher indicated not to be an expert in the ESP field, but he argued to observe a significant difference from GE lessons.

## 2.3 Participants' Perceptions

The course participants filled in a digital questionnaire to gather their perceptions of both the instructor and course (See Appendix G). The first section rated on a scale from 1 (Never) to 5 (Always) the instructor's performance during the course development. The statements or criteria used covered aspects such as class organization, activities design, mastery of contents, students' interaction. Figure 8 shows the results of the first section.

Figure 8

Participants' perceptions of the instructor's performance

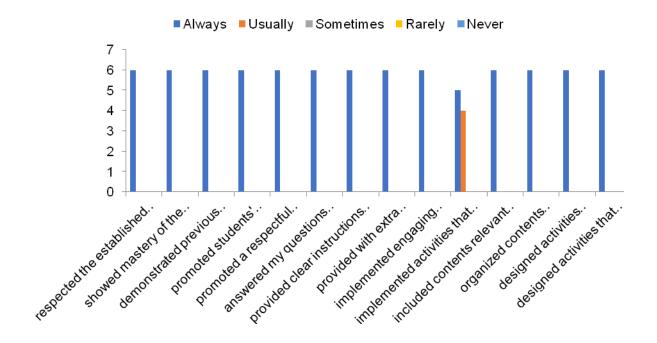


Figure 8 shows that all the students rated the given statements from 4 (usually) to 5 (always). The six students indicated that the instructor respected the established schedule, showed a mastery of the topics, demonstrated previous planning to develop each live session, promoted students' interaction, fostered a respectful environment, answered questions, provided clear instructions, provided extra resources or activities to facilitate their learning process, implemented activities that helped them during their learning process, included contents relevant to achieve the goal the course, organized contents effectively to achieve the goal the course, designed activities appropriate for their language level, and designed activities that mirror scenarios they will encounter in the test. In the statement related to the implementation of engaging activities, one student out of six marked 4 (usually), the rest of the students marked 5 (always). In the same way, in a study done by Masfufah (2018), the majority of the college students reported to be satisfied with the TOEFL preparation course and their

teachers' support. However, those students complained about their teacher's punctuality, class duration, lack of cooperative activities, and homework.

In contrast, in the instrument's final section, the participants needed to consider the statements above and choose two aspects to comment on the instructor's performance. The respondents confirmed and indicated that the teacher always respected the schedule, understood technical issues, promoted students' interaction, provided a space for questions, implemented interesting activities, clarified doubts when need, simplified contents, and promoted independent learning. Some students' comments were as follows:

"The teacher always respects the schedule, and she even tells us that if we need break before, we just have to let her know. She understands when someone is having internet problems. She promotes students' interaction in the live session; she is always telling us to ask whatever we want. I really enjoy the class and I definitely will get a good grade in the TOEFL" (Student A)

"She [the instructor] designed interesting activities to improve our knowledge, for example games, I loved it! Always answered our questions really good, we never had a problem" (Student B)

"I think, is an excellent teacher, she explain us very clear and explain very interactive and it makes it better. Also, everything that she explain us is very conplete and explains in a very simple way" (Student C)

The students' comments reflected on the positive environment during the course development. These results suggested that the decision-making processes were important and significant to meet stakeholders' needs, lacks, and wants. Overall, these results indicated that the teaching practices, activity and material design, interaction, participation, mastery of contents, learning objectives, strategies, among other aspects, were met and were appealing to the participants. Specifically, in the case of tasks, Richards and Rodgers (2001) cite that "activities in which language is used for carrying out meaningful tasks promote learning" (p.

223). Thus, the researcher was always looking for engaging and interactive activities (see, for example, Appendix M), but most important EAP-focused and student-centered tasks to break down their learning process into manageable parts and to compile the appropriate material to meet their needs and make learning meaningful.

Overall, based on the outside observers' and participants' views, it was also interesting to note that the work done was clearly spotted by them and this to some extent confirmed the course's effectiveness and how the researcher's work helped students accomplish the course objectives. The observations and questionnaire results showed that they were satisfied with what was done during the course. These findings, while preliminary, suggest the effectiveness of the course design and its implementation. Using these two instruments designed to evaluate the instructor's performance and observe the development of the lessons, the researcher was able to obtain objective results that to a certain extent prove the course's effectiveness in preparing the students to attain their needs. Hutchinson and Waters (1987) make clear that "evaluation of the learner reflects not just the learners' performance but to some extent the effectiveness or otherwise the course too" (p. 145). Nevertheless, the results obtained could be validated and confirmed depending on the qualitative data gathered from the students' test results at the end of the course to avoid biased assumptions and conclude whether the course was effective. The results obtained from this placemat consensus technique helped the researcher collect views and appraisals from different angles enhancing the teaching practicum practices and the research project.

# 3. Achievement Test Results

The achievement test, applied on the last session, was useful for collecting data about the participants' proficiency. It also helped assess whether the students' linguistic needs were fulfilled or not after the course implementation. Table 3 shows the overall performance of the learners' in the final test.

Table 3

Final test overall results

	Listening	Grammar	Reading	TOEFL Conversion	CERF
Student A	54	45	50	496.6	B1
Student B	60	51	52	543.3	B2
Student C	54	44	45	476.6	B1
Student D	49	44	42	450	A2
Student E	63	62	49	580	B2
Student F	49	46	43	460	B1
Average	54.83	48.66	46.83	501	B1

Table 3 indicates that the final test's average score was 501 points based on the TOEFL score or a B1 equivalent in the CERF. The cut score for a B1 ranges from 460 to 542 points in which students "can understand clearly reinforced implications and common language functions in short dialogues containing high-frequency vocabulary and common idiomatic expressions." Students can also "understand simple process descriptions and narration in written texts containing high-frequency vocabulary," "recognize appropriate uses of verbs in common tenses -including passive forms-as well as common linking verbs and expletives such as 'there is,'" and finally they can "recognize the correct structure of a sentence or clause and the appropriate use of infinitives, gerunds and *that* clauses" (ETS, n.d.). These statements match with certain difficulties students presented in the diagnostic test and throughout the course. For example, this means that the majority of students were able to acquire certain strategies and skills taught in the course and apply them while taking test to mark the correct option.

Specifically, two students obtained a B2, three a B1, and one scored an A2. The results show that in the Listening Comprehension section students obtained 54.83 points or a B2 level indicating to be the section with the highest score. In the second place, the grammar section (Structure and Written Expression) with a 48.66 (B1), and lastly the Reading Comprehension section with a 46.83 (A2).

In comparison with the diagnostic test, in the listening section, the group's average performance was 45.83 or an A2; conversely, in the final test, it obtained 54.83 points or a B2. This shows an improvement of 9 points meaning students went two levels above according to CEFR from an A2 to a B2 level in this section.

In the grammar section (Structure and Written Expression), participants obtained 43.83 points or a B1 in the diagnostic test, but in the final achievement test they obtained 48.66 or a B1. This represents an increase of 4.83 points meaning students stayed in the same level B1. According to the TOEFL ITP scores descriptors, this section's range for an A2 goes from 32 to 42 points and B1 goes from 43 to 52 points (ETS, 2014). This means students after the course implementation were close to obtaining an A2 level only 1.83 away from it. Even though the improvement was not as evident as the one in the listening section, most of the students moved almost to the middle range of the B1 level.

In the reading section, initially students obtained 42.83 points or an A2, but in the final achievement test obtained 46.83 points or an A2. This demonstrates an improvement of 4 points in total. Based on TOEFL ITP scores descriptors, the reading section range for an A2 goes from 31 to 47 points and B1 goes from 48 to 55 points (ETS, 2014). In other words, it is shown that after the implementation of the course students were 1.17 away from moving to a B1 level.

These numbers reflect the course development and students' commitment. For example, the last unit, concerning the Reading section, was tough to teach, and even though the researcher tried to improve on this area with more planning and material development, the numbers confirm that the students probably needed additional time, support, or different tasks to obtain better scores. Hamp-Lyons (2011) claims that EAP teachers should take pride in their knowledge in language teaching, students' needs responsiveness, and pedagogical management. However, the lack of experience in the field and as an ESP instructor could have affected the participants' performance. Additionally, even though most students seemed

committed throughout the course, on a few occasions two students were absent, others presented connectivity issues, and others did not complete the asynchronous work. As in Jiménez's (2018) study, EFL students "evidenced their drawbacks regarding their level of involvement, commitment, and interest during the process" which in the end it is a key descriptor of success. In this study, few participants claimed not to have the enough time to meet with the course and high school's demands. Some of them also stated that they value the importance of the course; however, they would have preferred to take the course after their final high school test. All of these factors are indicators that, to a certain degree, affected the students' performance in the final test.

Table 4 compares the results obtained from the diagnostic test and the final achievement test to better understand the data collected in this final stage.

 Table 4

 Comparison between the diagnostic test and the final achievement test

	Diagnos	tic Test	Final 7	Test
Student A	446	A2	496.6	B1
Student B	446	A2	543.3	B2
Student C	426	A2	476.6	B1
Student D	419	A2	450	A2
Student E	507	B1	580	B2
Student F	403	A2	460	B1
Average	441	A2	501	B1

As shown from the table above, students' linguistic average proficiency moved from 441 points or A2 to a 501 or a B1. In specific, students A, C and F went from an A2 to a B1. Student B from A2 to a B2, student E from a B1 to B2, and student D stayed in the same level A2. Even though this last student stayed in the same band, the results show an improvement of 31 points. Based on the TOEFL score, after the preparation course implementation the participants in average moved 60 points in total.

The quantitative results obtained were validated and confirmed based on the numbers gathered from the students' test results at the end of the course. This avoided biased

assumptions and indicated a significant improvement after the implementation of the proposed course. During this research project, the instruments used also helped evaluate the effectiveness of the course design and its implementation by analyzing and comparing quantitative and qualitative data. The findings of this research are also in line with the results reported by Abboud and Hussein (2011), who describe that EFL students face several difficulties while completing the TOEFL ITP test and that those issues are responsible for making them fail or pass this test. Thus, preparation courses are highly important since they allow students to experience real scenarios and become aware of their linguistic strengths and weaknesses (Abboud & Hussein, 2011). Likewise, in Sudrajat and Astuti's (2018) study, TOEFL test-takers believed that joining a preparation online course increase motivation, confidence, and understanding of the target language. These test-takers agreed that a "TOEFL preparation online course is useful to support their learning ... and it can create a good learning environment" (p. 281). To sum up, it can be asserted that the TOEFL ITP Online Prep course offered to the chosen population was useful based on the positive numbers and perceptions obtained from the instruments

.

#### Conclusion

As stated throughout this paper, this research study indented to evaluate the development of a TOEFL ITP online preparation course by reflecting upon the experience of the needs analysis, course design, course implementation, and course assessment to fulfill the needs of EFL eleventh-grade students when addressing MEP's English language requirements. Based on the data gathered, the study concluded that the participants after implementing of the proposed course, obtained cost-effective results since most of them were able to acquire the skills and strategies needed to take the TOEFL ITP test to a considerable extent. An important point to bear in mind is that NA was a key element during the course design and its delivery. As a needs analyst and course developer, the researcher helped the participants reach a significant improvement in their proficiency levels and scores by designing a learner-centered syllabus and considering the requirements of the institution, observations from experts or colleagues, and self-reflections during the practicum, a finding consistent with that obtained by Chovancová (2014).

At this point, another influential aspect in the results was how the researcher designed and implemented the course and the influence of decision-making processes that, along with the NA helped establish the course objectives, methodology, and evaluation based on the needs, lacks, and wants from both the participants and administrators. In this sense, ESP foundations on curriculum development directed the significant results considering and respecting all the stakeholders' requirements and necessities. From a democratic and participatory view, it was possible to set negotiations between them at the outset of the course, which according to Brown (2016), a defensible curriculum depends on what the stakeholders think, at the early stages, about the learning and teaching process (p.14). As Richards (2001) claims course planning and syllabus design processes can evolve simultaneously and for that reason "many aspects of a course are subject to ongoing revision each time the course is

taught" (p. 145). Therefore, based on the findings, the researcher believed certain improvements should be made considering the theoretical and practical aspects the process.

#### Recommendations

It is important to address the focus on the recommendations identified in the research conducted. First, it is recommended that the decision-making processes followed during the course development and delivery should be polished in future implementations to support students' acquisition of more language learning strategies and skills, specifically the ones related to the reading section of the test, to not only achieve a higher score in the TOEFL ITP, but also to work harder on all the linguistic skill equally.

During the course delivery, it is important to recall that the course instructor was able to keep a balance of the stakeholders' needs and gain plenty of knowledge throughout the entire practicum process. Therefore, it is also recommended for new ESP practitioners to adopt a positive attitude towards the field and be a committed student of the subject matter; this idea is consistent with Hutchinson and Waters' (1987) suggestions. The authors also recommend that ESP teacher training should also deter practitioners' fears and hostility towards the diverse fields in ESP (p. 163). ESP instructors do not need to be experts in the field they will be facing, but rather be aware of what they can do to help their students achieve their goals.

Referring to the last aspect, the course delivery evaluation was highlight beneficial to reflect upon the teaching practices encounter during the practicum process. Hutchinson and Waters (1987) assert that ESP learners and stakeholders "are investors in the ESP course;" in essence, they expect "to see a return on their investment of time/or money" (p. 144). As demonstrated in the different instruments administered in this study, the participants and stakeholders' comments were positive towards instructor's performance and the course itself. Still, it is the course developer's responsability to work on the areas of improvement of the course and be aware of the course weaknesses, strengths, threats, and opportunities.

Overall, the researcher strongly recommends further research in the field of standardized testing to cover the national research gap and encourages additional exploration of this study area with a wider scope to demonstrate the further usefulness and practicability of the course implementation and delivery. This is important, considering the fast-growing number of Costa Rican students who need to comply with the government and MEP's new linguistic demands.

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# Appendix A

# Interview with the stakeholders

- 1. Why do you need a preparation course?
- 2. Why do the students need to take this test?
- 3. What are some of the major difficulties' students have?
- 4. What is the language level of the students?
- 5. What do you need or desire to have in the course?
- 6. What are your expectations for the course?

# Appendix B

# Informed consent forms (Online version)

### Informed consent for Parents:

# FÓRMULA DE CONSENTIMIENTO INFORMADO

Estimado(a) encargado(a) de familia, mi nombre es Geraldine Zamora, soy estudiante de la Universidad Nacional y actualmente estoy realizando la práctica profesional para concluir con el grado de Maestría en Lingüística Aplicada con énfasis en Inglés con Fines Específicos. Para este fin, se impartirá un curso en línea preparatorio para el TOEFL ITP. Si están de acuerdo con la participación de su hijo(a) en el curso, se les solicita leer y completar la siguiente información:

- A. PROPÓSITO DEL PROYECTO: Esta práctica profesional y estudio será llevado a cabo por Geraldine Zamora Sánchez estudiante practicante de la Universidad Nacional, quién tiene como propósito principal aplicar un curso de preparación para TOEFL ITP. Este proyecto tomará alrededor de dos meses para implementar el curso diseñado y obtener la información académica de los y las estudiantes participantes.
- B. ¿QUÉ SE HARÁ?: Él o la estudiante tendrán que asistir y cumplir con el horario de clases acordado con la administración de la institución, cumplir con tareas/exámenes de prueba de forma sincrónica y asincrónica, interactuar en inglés durante las sesiones en vivo, así

Available on: https://forms.gle/7CwAUNgbQCxwzbYR6

### **Informed consent for Participants:**

# FORMULARIO PARA EL ASENTIMIENTO INFORMADO

Hola, mi nombre es Geraldine Zamora, soy estudiante de la Universidad Nacional y actualmente estoy realizando la práctica profesional para concluir con el grado de Maestría en Lingüística Aplicada con énfasis en Inglés con Fines Específicos. Si quisieras participar en el curso, lee y completa la siguiente información:

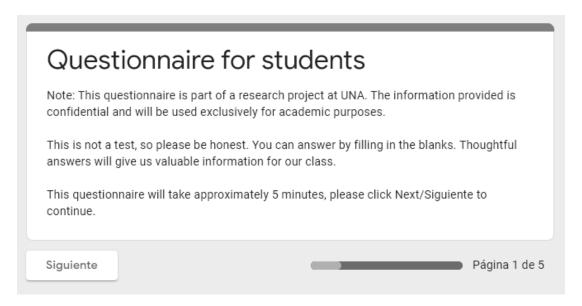
- A. Te informó que impartiré un curso en línea preparatorio para el TOEFL ITP. Este proyecto tomará alrededor de dos meses.
- B. Tendrás que asistir y cumplir con el horario de clases acordado con la administración de la institución, cumplir con tareas/exámenes de prueba, interactuar en inglés durante las sesiones en vivo, así como completar instrumentos para diagnosticar y/o comprobar sus necesidades, dificultades y/o preferencias de aprendizaje durante el curso de preparación

Available on: https://forms.gle/yF5JdQao1cDcmitA6

*Note*. The informed consents were written in the parents and students' native language to avoid any confusion and for them to be fully informed of the course development. The two online forms start with the researchers' introduction and objective of the project. Later, the recipients find study's terms and conditions and a space to sing the inform consent voluntarily.

# Appendix C

# **Questionnaire for students (Online version)**



Available on: <a href="https://forms.gle/6ZUoT74nkLG9eQi88">https://forms.gle/6ZUoT74nkLG9eQi88</a>

# Appendix D

# Interview with expert

- 1. What are some of the most common strategies you use to teach for language proficiency tests?
- 2. What type of activities or tasks do you plan?
- 3. For how long have been teaching these types of courses?
- 4. Have you prepared students for the TOEFL ITP test?
- 5. How do teach the strategies or the skills present in the test?
- 6. What type of materials do you use in class?

# Appendix E

# Field Notebook

	rieid Notebook	
Date:		Live session #
Time:		

Focus areas	Comments and observations	Reflection: good teaching practices and opportunities to improve
Focus on teaching:		-
preparation, sequencing,		
personalized carrier content,		
topics, activities/tasks, course		
material, etc.		
Focus on self:		
learning teaching skills, ups		
and downs as an ESP		
practitioner, feelings,		
challenges		
Focus on professional issues:		
institution, school or company		
matters, discussion with		
mentor teacher, report on ROI		
etc.		
Focus on participants or		
clients:		
class characteristics, class		
progress, achievement of		
course objectives, class		
rapport, ESP consulting, etc.		

# Appendix F

# **Observation Checklist (ESP Peer/EFL Teacher)**

**Note:** The purpose of the following instrument is to obtain information in order to measure the performance of the instructor of the course during one of the live sessions. Please, check the option that you consider appropriate and write any comment when necessary.

Observer:		ate:		
Criteria The instructor:	Yes	No	N/A	Comments
Subject Content				
(shows good command and knowledge of subject				
matter; demonstrates breadth and depth of mastery)				
Organization				
(organizes subject matter; evidence preparation; is				
thorough; states clear objectives; emphasizes and				
summarizes main points, meets class at scheduled time, regularly monitors on-line course)				
Rapport				
(holds interest of students; is respectful, fair, and				
impartial; provides feedback, encourages				
participation; interacts with students, shows				
enthusiasm)				
Teaching Methods				
(uses relevant teaching methods, aids, materials,				
techniques, and technology; includes variety, balance,				
imagination, group involvement; uses examples that				
are simple, clear, precise, and appropriate; stays				
focused on and meets stated objectives)				
Presentation				
(establishes online course conducive to learning; uses				
a clear voice, strong projection, proper enunciation, and standard English)				
Management				
(uses time wisely; attends to course interaction;				
demonstrates leadership ability; maintains discipline				
and control; maintains effective e-platform				
management, assists students)				

Adapted from https://rb.gy/190kb2

Number of Students: \_\_\_\_\_

**Strengths observed:** 

**Suggestions for improvement:** 

**Instructor:** Geraldine Zamora S.

**Overall impression of teaching effectiveness:** 

# Appendix G

# **Instructor Performance Assessment Form (Students)**

**Note:** The purpose of this instrument is to obtain information to measure the performance of the instructor teaching the course. Feedback will be highly appreciated.

A. Below you will find a list of aspects related to your instructor's performance during the development of the preparation course. On a scale from 1 (Never) to 5 (Always), rate the following criteria. Select the option that best describes each statement.

	1	2	3	4	5
My instructor has:	(Never)	(Rarely)	(Some times)	(Usually)	(Always)
respected the established schedule of the live sessions.					
showed mastery of the topics during the live sessions.					
demonstrated previous planning to develop each live session.					
promoted students' interaction during the live sessions.					
promoted a respectful environment during the course.					
answered my questions during the live session.					
provided clear instructions in each live session.					
provided with extra resources or activities to facilitate my					
learning process.					
implemented engaging activities in the live session.					
implemented activities that helped me during my learning					
process.					
included contents relevant to achieve the goal the course.					
organized contents effectively to achieve the goal the course.					
designed activities appropriate for my language level.					
designed activities that mirror scenarios I will encounter in the test.					

B. Considering the statements above, please choose at least two aspects to comment of your instructor's performance during the course. Explain and provide details. Feel free include any other comment you think would be important to improve.					

Online version: <a href="https://forms.gle/BJix3qpmzhNZsYcF8">https://forms.gle/BJix3qpmzhNZsYcF8</a>

# Appendix H

# Students' Course Syllabus

Universidad Nacional Campus Omar Dengo

Facultad de Filosofía y Letras Escuela de Literatura y Ciencias del Lenguaje Maestría Profesional en Lingüística Aplicada Con Énfasis en la Enseñanza del Inglés con Fines Específicos FutureCheck
Unlock opportunities

MPLA

MAESTRÍA PROFESIONAL
MAESTRÍA PROFESIONAL

Course Name: TOEFL ITP Online Prep Course

**Language Level:** Intermediate to Upper- intermediate (MCE B2)

Modality: Virtual

**Length:** 10 weeks (3 hours per week) 2:00 synchronously and

1:00 asynchronously)

**Location:** Online video course – BigBlueButton

**Schedule:** Fridays (Live sessions: From 1:00 to 3:00 p.m.)

**Office Hours:** Fridays (From 4:00 to 5:00 p.m.)

**Year:** 2020

Instructor: Geraldine Zamora Sánchez
E-mail: profzamoras@gmail.com

### COURSE DESCRIPTION

This online preparation course is designed to help students feel confident and well-prepared for the Test of English as a Foreign Language Institutional Testing Program (TOEFL ITP). The students will develop and practice the language learning strategies needed to address each skill present in the test. During the ten-week course, students will be exposed to the format and patterns of the exam to become familiar with the Listening Comprehension, Structure and Written Expression, and Reading Comprehension sections. This course will also follow a student-centered approach in which the instructor will function as a facilitator and will provide immediate feedback during the live activities. This course will provide learners with TOEFL test practice to gain further mastery of what they will learn. Students will be able to apply and strengthen the language learning strategies needed to meet the academic requirements (B1-B2, CEFR) of the institution.

### **GENERAL OBJECTIVES**

By the end of the course, students will be able to:

 acquire the necessary language learning strategies to answer each section of the TOEFL ITP appropriately to increase the probability of obtaining the expected required score to graduate (B1-B2, CEFR).

## **SPECIFIC OBJECTIVES**

By the end of the course, students will be able to:

- demonstrate a global comprehension of the course and the TOEFL ITP.
- acquire language learning strategies (cognitive, memory, and compensation) to answer the Listening Comprehension section of the test accurately.

- acquire language learning strategies (cognitive and memory) needed to answer the two
  question types present in the Structure and Written Expression section of TOEFL ITP
  the test accurately.
- acquire language learning strategies (cognitive and metacognitive) needed to answer
  the two question types present in the Reading Comprehension section of TOEFL ITP the
  test accurately.
- By the end of the unit, students will be able to apply the language learning strategies studied during the course needed to face the actual TOEFL ITP test.

# **CONTENTS**

Units	Topics		
Unit 1: Introduction to	What is TOEFL ITP?		
the TOEFL ITP test	Why is the test important?		
	Test format and structure		
	Content and settings		
	General strategies		
Unit 2: Listening	<ul> <li>Understanding the format of each section (Part A: Short</li> </ul>		
Comprehension Review	Conversations, Part B: Longer Conversations, Part C: Mini-		
	talks)		
	<ul> <li>Guessing, anticipating, and predicting the question</li> </ul>		
	<ul> <li>Practicing and discriminating sounds (sound-alike words</li> </ul>		
	and/phrases)		
	<ul> <li>Identifying idiomatic vs. literal expressions</li> </ul>		
	Recognizing Synonyms		
	Understanding dialogs		
	Using the context		
Unit 3: Structure and	<ul> <li>Practicing with subjects, objects, and completements</li> </ul>		
Written Expression	Practicing inversions		
Review	<ul> <li>Checking Subject-Verb Agreement (Expressions of quantity,</li> </ul>		
	Inverted Verbs, Singular Words)		
	Recognizing plurality in subjects and verbs		
Unit 4: Reading	Identifying the main topic		
Comprehension Review	Recognizing distractors in paragraphs		
	Recognizing distractors in multi-paragraphs		
	Answering factual information questions		
	Eliminating incorrect answer choices		
	Skimming and Scanning		
	Finding and Restating Detail Answers		
	<ul> <li>Understanding rhetorical, purpose and organizational</li> </ul>		
	patterns		
Unit 5: Test day and	Application of studied skills and strategies		
beyond	Strategies to lower anxiety		
	Recommendations to prepare for the testing experience		
	(before and during)		
	Understanding my scores		

#### SYSTEM REQUIREMENTS

For this online course, students are required to:

- Have access to a computer/laptop with a webcam, microphone and/or speakers.
   Minimum recommended computer and internet configurations for online courses can be found here.
- Install the latest Java update (install <u>here</u>).
- Install the latest Adobe Reader and Adobe Flash Player update (install here).
- Use the updated version of your web-browser (Recommended browsers: Mozilla Firefox and Chrome).
- Configure your web-browser to allow pop-up windows (allow here).

#### **METHODOLOGY**

The preparation course will be taught online by using the video conferencing platform BigBlueButton. Each session will focus on building up the learners' discourse understandings (natural language process) by promoting consciousness-raising, scaffolding, and collaboration among participants. The course will follow a task-based approach which will emphasize language skills and language learning strategies sequenced by importance or timing of need. Students will play an active role in the learning process and must participate in each of the virtual learning experiences. The instructor will function as a facilitator by helping learners deepen their understanding of the test by maximizing the interactivity in the lesson, presenting the skills and cognitive, metacognitive, affective, and social strategies and materials based on the test-takers needs, lacks, and wants. At this level, the instructor will be able to identify and analyze academic genres, functional, and rhetorical features of academic texts found in standardized tests and train learners to do the same. A computer-mediated language teaching methodology will also foster autonomy, critical thinking, as well as cooperation among students who are expected to have a leading role during the live sessions. Individual and group feedback will also address a significant learning practice when assessing students' performance. Homework and/or assignments will be given to review what is covered in each live session to help students improve their English knowledge and become accustomed to the test patterns.

#### **COURSE GRADING**

Evaluated Activities	Assigned percentage	Description
Live sessions	10%	These activities will assess students' use of English, effective interaction, and active participation during the live sessions. (See the rubric at the end of the syllabus)
Homework	30%	Students will complete four short assignments asynchronously which will be based according to their needs during the course. These assignments will be announced during the live sessions and they should be completed during the time provided by the teacher.
Progress test	30%	This test will evaluate the progress of the studied units in the middle of the course. This first test will evaluate the skills covered during the first weeks of the course.
Final test	30%	The sample exam will be done at the end of the course covering all units to evaluate students' overall performance.
Total	100%	

#### **COURSE POLICIES**

#### Attendance:

- Students are expected to participate in all the live sessions listed on the course calendar.
- Students are not allowed to miss more than 2 classes for any reason. In case of unexpected situations, they must contact the instructor via e-mail beforehand.
- Any student with 2 consecutive absences or a total of 2 nonconsecutive absences will be dismissed from the course.

#### Tardiness:

- Students will be marked tardy if they arrive 10 minutes after the live session begins.
- They will also be marked tardy if they leave class early for any reason without previously arranged permission from the instructor.
- If students are tardy 3 times, they will earn the equivalent of one absence.

#### Participation:

- Students are expected and encouraged to actively participate in the live sessions by following the given Netiquette set of rules.
- Participation will be evaluated according to students' use of English, effective interaction, and active communication during the live sessions. Active participation involves not only paying close attention, but also asking questions, stating opinions, and making connections.

#### Assignments:

- They must be submitted or completed by the given deadline. Special permission must be requested from the instructor before the due date. Extensions will not be given beyond the next assignment except under extreme circumstances.
- Students who are absent on a test/quiz day will not be allowed to take a make-up test/quiz unless they have arranged it with the teacher in advance with a written justification sent via e-mail.
- Students who may miss any evaluation or assignment will receive a grade of zero (0); however, they are encouraged to request formative feedback from the instructor.
- In order to achieve the completion of the course, students must meet the learning objectives with a final grade of 70.

#### Plagiarism:

• The use of material from other works without acknowledging those works through in-text citations or footnotes may result in failure of the course.

#### Special needs

• Students should inform the instructor of any accommodations needed.

### **COURSE CALENDAR**

Weeks	Date (Live sessions)	Activities in BBB*	Asynchronous Activities in Moodle
1 From Aug 17th to 23rd	Aug21st	Induction session  Unit 1:Introduction to the TOEFL ITP test	Getting to know you Forum (Optional) Available from Aug 24th to 30th Diagnostic Test Available from Aug 24th to 30 <sup>th</sup> until 11:55 pm
2 From Aug 24th to Aug 30th	Aug 28th	<b>Unit 2:</b> Listening Comprehension Review	Homework #1 (7.5%) Ready by Sunday, Aug 30th at 11:55 p.m.
3 From Aug 31st to Set 6th	Set 4th	Unit 3: Structure and Written Expression Review	
4 From Set 7th to 13th	Set 11th	<b>Unit 4:</b> Reading Comprehension Review	Homework #2 (7.5%) Ready by Sunday, Set 6th at 11:55 p.m.
5 From Set 14th to 20th	Set 18th	<b>Unit2:</b> Listening Comprehension Review	Progress test (30%) Ready by Sunday, Oct 4th at 11:55 p.m.
6 From Set 21st to 27th	Set 25th	Unit 3: Structure and Written Expression Review	Homework #3 (7.5%) Ready by Sunday, Set 27th at 11:55 p.m.
7 From Set., 28th to Oct. 4th	Oct 2nd	<b>Unit 4:</b> Reading Comprehension Review	
8 From oct., 5th to 11th	Oct 9th	<b>Unit 4:</b> Reading Comprehension Review	Homework #4 (7.5%) Ready by Sunday, Oct 11th at 11:55 p.m.
9 From Oct. 12th to 18th	Oct 16th	Students gathering (Institutional break)	
10 From Oct. 19th to 25th	Oct 23rd	Unit 5:Test day and beyond	Mock test (30%) Ready by Oct, Sunday 25th at 11:55 p.m. (From Wednesday, Oct 14th to Oct 21st) Final grades

\*BBB: BigBlueButtom

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#### **RUBRIC**

	Live Session Assessment Scale* Analytical Scale (1% each live session)					
Criteria		4 Always	3 Sometimes	2 Usually	1 Rarely	0
Use of English in the live session	Student uses English during live sessions to address teacher and classmates.					
Effective Interaction in the live session	Student participates actively in productive tasks (Uses useful language given by the teacher, does active listening (ask for clarification and follow-up questions, use fillers, maintenance cues like uh huh, right, yeah, OK, etc. according to the level)					
Active participation in content revision during the live session	Student takes an active role when reviewing contents from the units (shares answers and asks questions to clarify specific contents).					

<sup>\*</sup>This rubric will be available in Moodle

#### Appendix I

#### How to access to course Tutorial

## Tutorial para ingresar al curso (Moodle and BigBlueButtom)



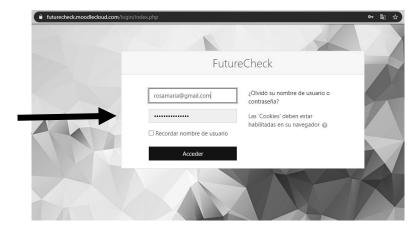
¡Bienvenidos al curso de preparación para el TOEFL ITP! Les damos aquí los pasos a seguir para ingresar al curso. No duden en contactar a su profesor si se les presenta algún inconveniente.

1. Utilice un navegador de Internet para acceder al portal Moodle, cuya dirección URL

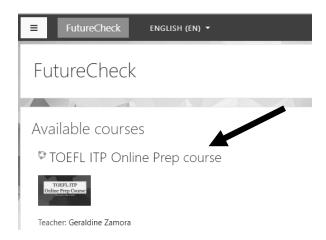
es: https://futurecheck.moodlecloud.com/login/index.php

- 2. Nombre de usuario. Es su correo electrónico.
- 3. Contraseña. En el primer ingreso, esta contraseña corresponde a toefl2020

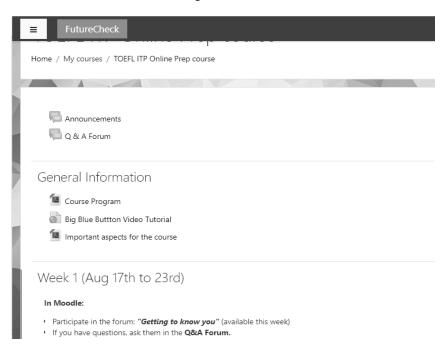
Una vez que se realice el primer ingreso, por favor cambiar la contraseña.



4. Dar click en el curso.



5. Vamos a visualizar nuestro curso de la siguiente manera:



- 6. En caso de tener problemas de acceso, por favor contactar a su profesora.
- 7. Recordar leer todos los documentos enviados en el correo de bienvenida.
- 8. Para ingresar a la sesión en vivo (Live session) en el horario acordado, haga click en el enlace de *Big Blue Button*.

## Week 1 (Aug 17th to 23rd)

#### In Moodle:

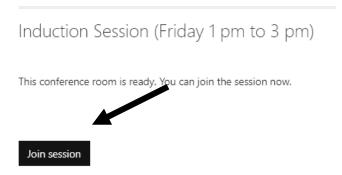
- Participate in the forum: "Getting to know you" (available this week)
- If you have questions, ask them in the Q&A Forum.
- · Complete the Diagnostic test. (available until Aug 24 at 11:55 pm)

#### In BigBlueButton:

· Participate in the "Live Session" on Friday at 1:00 p.m



9. Haga clic en el botón de unirse a la sesión.



10. Al ingresar a *Big Blue Button*, seleccione la opción de unirse a la sesión con micrófono. Utilice una diadema o manos libres. Evite usar el micrófono de la laptop porque genera mucho feedback/ruido.



11. Realice la prueba de eco que le pide el programa y haga click en la opción según el caso. Y ya estará listo para empezar la clase.



12. Ante cualquier problema, comuníquese con la profesora del curso.

*Note.* This tutorial was written in the students' native language to avoid any confusion, language barrier, or tecnical issue before accessing their first live session.

#### Appendix J

#### Important aspect for the online course Tutorial

#### Aspectos importantes para cursos en línea



#### Antes de ingresar a la *BigBlueButton*, asegúrese de:

- > Tener micrófono y audífonos o altavoces.
- Tener instalada la última actualización de Java. Puede actualizarla desde: https://java.com/en/download/
- ➤ Tener instalados las últimas actualizaciones de: Adobe Reader y Adobe Flash Player. Puede actualizar desde: <a href="http://www.adobe.com/software/flash/about/">http://www.adobe.com/software/flash/about/</a>
- Utilizar los navegadores web más compatibles con Moodle: Google Chrome, Mozilla Firefox, Internet Explorer
- Utilizar Mozilla Firefox si usted es un usuario de MAC.
- Desbloquear pantallas emergentes desde: <a href="https://www.isc.upenn.edu/how-to/configuring-your-web-browser-allow-pop-windows">https://www.isc.upenn.edu/how-to/configuring-your-web-browser-allow-pop-windows</a>

#### Durante la totalidad del curso:

- Es importante respetar las fechas de cada asignación, esto con el fin de que puedan realizar de forma satisfactoria las prácticas durante las sesiones en vivo, así como resolver dudas o inquietudes.
- Utilice el correo interno en Moodle o WhatsApp para solicitar ayuda sobre aspectos del curso.
- > Recuerde mantener una comunicación respetuosa con sus compañeros(as) y profesora.
- Ingrese a las sesiones en vivo 10 minutos antes, para prevenir cualquier situación técnica.
- Cualquier situación particular coméntela primero con su profesora.

*Note.* This tutorial was written in the students' native language to avoid any confusion, language barrier, or technical issue before accessing each live session.

#### Appendix K

#### Unit 1: Introduction to the TOEFL ITP

Lesson plan #1 Date: August 21, 2020

General information					
Course name: TOEFL ITP Proficiency level: Intermediate					
Class size: 6 students	Lesson length: 2 hours				

Learning plan and activity overview				
Communicative mode Task- based Instruction				
Delivery mode	Synchronous virtual class			
Plan for assessment:	Formative			

Overall instructional goals of the lesson
Unit Objective
By the end of the unit, students will be able to demonstrate a global comprehension of the
course and the TOEFL ITP.

### **Specific Objectives**

By the end of the lesson, students will be able to:

- 1. Understand the course aspects and platforms to be used during the course to time to work in an online setting effectively.
- 2. Appropriately distinguish the TOEFL ITP general structure, format, and content types.
- 3. Successfully assess their knowledge and competences regarding the TOEFL ITP by completing diagnostic activities.

#### **Prior to the Live Session**

- A welcome e-mail was sent to all students enrolled in the course along with the course syllabus, tutorial to access *Moodle*, tutorial to access *BigBlueButton*, and a document with important aspects for online courses.
- A question and answer forum was also created for students to ask questions at any time they have a problem when using the platform (Moodle) or completing any assignment.
- Also, a second forum (Getting to know you) was posted for students to familiarize with the virtual platform as well as to know more information about them.
- A WhatsApp group was created with the consent of the institution to have better communication with the students.

Specific objectives	Procedures	Macro Skills	Strategies	Materials	Time
	Class routines: T welcomes Ss and explains the agenda. She introduces herself and asks students to share information about themselves.	L	Creating mental linkages (memory)	PPT	15 mins
1	Induction session: The instructor reads and explains the course program. The students ask questions and clarify doubts.	L S	Creating mental linkages (memory)		30 mins
1	The instructor presents the platforms which will be used during the course, she also shares important aspects to work effectively during the online course. The student asks questions and clarify doubts.	L Ø	Lowering anxiety (affective) Asking question (social)		15 min
	Break				10 min
2	Schema activation: Students watch a video that introduces the TOEFL ITP test and how it can be used. Prompt questions are used to diagnose students background knowledge. Slide: What do you know?	S L	Activating background knowledge (cognitive)	PPT Video link https://www.yo utube.com/wat ch?v=tlRfjO17B	
1	Pre-task 1: The instructor presents the purpose, content, and format of the test. The students ask questions and clarify doubts. Slide: How is the TOEFL ITP structured?	L R S	Predicting/ Guessing (compensation) Lowering anxiety (affective)	PPT	15 mins

3	Task: With the purpose of helping students familiarize with one of the sections of the test, the instructor asks Ss to go to the link provided to work on sample questions (Listening Comprehension). In order to experience a similar situation students may face during the test, the instructor tells students that they only have 10 minutes to complete this activity. Slide: Let's try	R S W	Predicting/ Guessing (compensation)	Link: https://www.ets .org/toefl_itp/co ntent/sample_q uestions/level1 section1_liste ning_comprehe nsion PPT	15 mins
3	Post task: After finishing the previous task, students are grouped and asked to report their experiences and reflect on the strategies they used when completing the sample questions. Prompt questions are used to help students report their experiences. (10 min) Slide: How was it?  Consolidation: Students play a Kahoot game with questions about general information of the TOEFL ITP. The instructor provides instructions and diagnoses students' knowledge. Slide: Let's play	L R & S	Practicing (cognitive) Evaluating learning (Metacognitve)	PPT Kahoot link https://play.kah oot.it/v2/lobby? quizId=2b21a9 98-6083-46eb- a9b4- 0579f23a7263	
	Class routines: T finishes the class tanking students for their participation.			PPT	3 mins

Abbreviations: T= teacher, Ss= students, L= listening, S= speaking, R= reading, W= writing, PPT=Power Point Presentation, BBB: BigBlueButtom

#### **Observations:**

Break 10 minutes. Timer: T shares her screen and plays this video <a href="https://www.youtube.com/watch?v=d8noY1itMy0">https://www.youtube.com/watch?v=d8noY1itMy0</a>.

At the end of the session, students are reminded to complete assigned activities posted on Moodle.

If there is extra time or the links do not work, students can work with these extra sample questions:

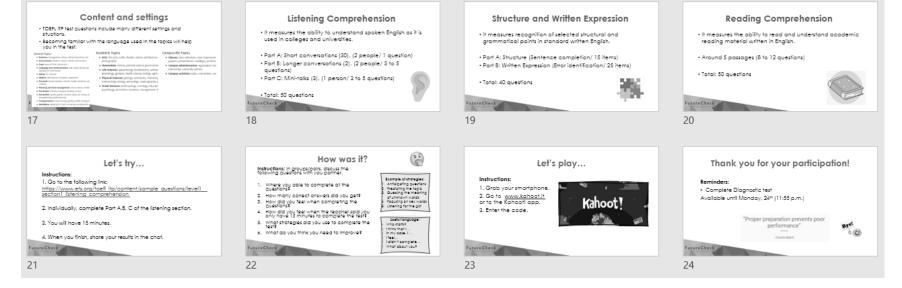
Structure and Written Expression

https://www.ets.org/toefl\_itp/content/sample\_questions/level1\_section2\_structure\_written\_expression

Reading Comprehension

https://www.ets.org/toefl\_itp/content/sample\_questions/level1\_section3\_reading\_comprehension







#### Appendix L

#### **Unit 2: Listening Comprehension Review**

#### Lesson plan #2 Date: August 28, 2020

General information					
Course name: TOEFL ITP Proficiency level: Intermediate					
Class size: 6 students	Lesson length: 2 hours				

Learning plan and activity overview				
Communicative mode Task- based Instruction				
Delivery mode	Synchronous virtual class			
Plan for assessment:	Formative			

## Overall instructional goals of the lesson

#### **Unit Objective**

By the end of the unit, students will be able to acquire different strategies to answer the Listening Comprehension section of the test accurately.

#### **Specific Objectives**

- 1. Effectively predict which type of questions will be asked about dialogs by examining the four answer choices.
- 2. Successfully discriminate between sound-alike words and phrases in dialogues and/or answer choices by detecting similar sounds.

Specific objectives	Procedures	Macro Skills	Strategies	Materials	Time
	Class routines:T welcomes Ss and explains the agenda.	L		PPT	5
	Schema activation: To review what was studied in the last session, the T asks questions to know how much Ss remember about the first section (Listening) of the test.	SL	Activating background knowledge (cognitive)	PPT	5 mins
1	Pre-task 1:     T explains general strategies, structure, question types, and time frame of the first section of the test. T presents a model of a dialog and questions and provides a short explanation.  Pre-task 2: In pairs, Ss complete Exercise 1 in which they will look over 5 items in order to match the possible topic and question type that might be asked in the dialogs. The T provides the answers at the end of the exercise.	の	Creating mental linkages (memory) Predicting/ Guessing (compensation)	PPT Toolbar in BBB	10 mins  10 mins
1	Task: After finishing the previous exercise, students work on Exercise 2 to practice predicting possible spoken questions they will later hear. T indicates to have/look for a notebook and pencil to get prepared. Individually, Ss write possible spoken questions based on answer choices given. Students will see an example and based on that they can continue with the rest.	R S W	Predicting/ Guessing (compensation)	PPT Paper Pencil	15 mins

1	Post task: To check Ss' predictions, they work on Exercise 3. T plays an audio of each dialogues from Exercise 2. Ss write the spoken question (in the chat) they hear and check if their predicted questions from the last task corresponds in meaning to the one they heard in the audio. The audio will be paused between questions to allow Ss time to write.	L R W S	Predicting/ Guessing (compensation)  Practicing (cognitive)	PPT Audio 1 (Exercise 2: Predicting) Paper Pencil Chat in BBB	15 mins
	Break				10
2	Pre-task: T explains strategy 2 and shows examples of words and sounds that may cause confusion during the test. T presents a model of a dialog and questions and provides a short explanation.	L R	Lowering anxiety (affective) Asking question (social)	PPT	10 mins
2	Task: Ss work on Exercise 4 in which they listen to several dialogs and discriminate between sound-alike words and/or phrases which can be present in the dialogs or in the answer choices. Individually, Ss decide which of the two choices, (A) or (B), best answers each question and write the appropriate answer. At the end, all answers are checked.	L R	Practicing sounds (cognitive)	PPT Audio 2 (Exercise 4 Discriminating) Paper Pencil	15 mins
2	Post-task To reinforce Ss understating of this strategy, they will work on Exercise 5. Ss listen to the dialogs which contain a word or phrase that sounds like a word or phrase in two of the answer choices. As group, Ss underline the words with similar sounds. Then, they listen to the dialogs and individually decide which option is the correct answer. At the end, all answers are checked.	L R	Practicing sounds (cognitive)	PPT Toolbar in BBB Audio 3 (Exercise 5 Identifying) Paper Pencil	20 mins
	Class routines: T finishes the class tanking students for their participation and reminds Ss to complete homework #1.			PPT	3 mins

Abbreviations: T= teacher, Ss= students, L= listening, S= speaking, R= reading, W= writing, PPT=Power Point Presentation, BBB: BigBlueButtom

#### Assessment:

T provides feedback and monitors Ss' performance while they are completing the exercises.

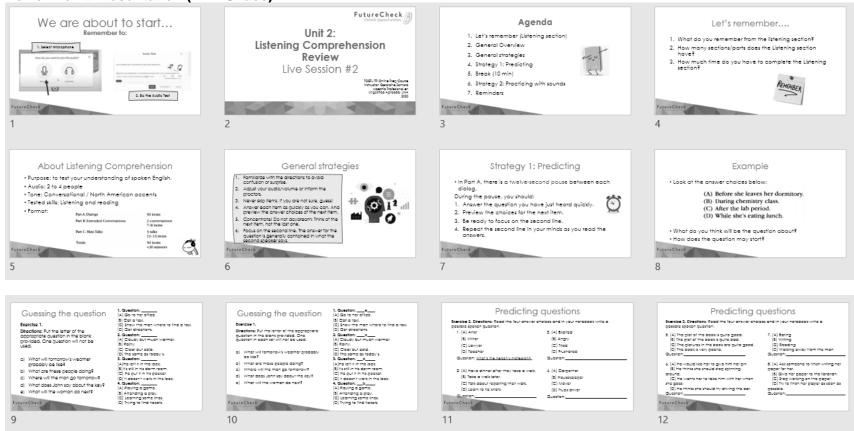
Yes/No or alternative questions are used to check understanding. After every task, the T checks the answers and provides short explanations if needed.

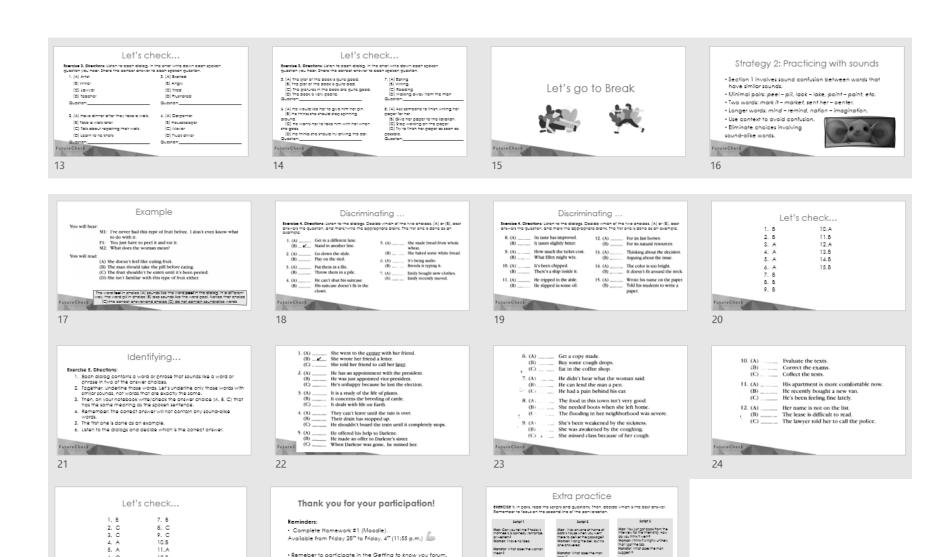
#### **Observations:**

Break 15 minutes. Timer: T shares her screen and plays this video <a href="https://www.youtube.com/watch?v=d8noY1itMy0">https://www.youtube.com/watch?v=d8noY1itMy0</a>. An extra activity was included at the PPT in case there is extra time or if something goes wrong. Exercises adapted from:

Phillips, D. (2004). Longman preparation course for the TOEFL test: The paper test. Pearson Longman. Mahnke, M. K., & Duffy, C. B. (1996). *The Heinemann ELT TOEFL preparation course.* Oxford: Heinemann.

#### **Power Point Presentation (PPT-Slides):**





(A) She has shang ideas obour movies. (B) She grefers comedies over wasterns and romanoes. (C) She absent like today's matines.

27

(d) Sarb answered the bell. (E) The house was grabably

empty.

(C) The bell-wasn't in the house.

(D) The house doesn't have a bell.

logger / (d) if a unifely that half go to the harviller. (B) is shirted but to economic dot for a high-level (c) The Interview was apparently guite unsuccessful. (D) is a had an excellent interview.

· Remeber to participate in the Getting to know you forum.

26

0 (C)

6. C

25

12.B

#### Appendix M

#### **Unit 3: Structure and Written Expression Review**

Lesson plan #3 Date: Sept 4<sup>th</sup>, 2020

General information			
Course name: TOEFL ITP Proficiency level: Intermediate			
Class size: 6 students	Lesson length: 2 hours		

Learning plan and activity overview			
Communicative mode Task- based Instruction			
Delivery mode	Synchronous virtual class		
Plan for assessment:	Formative		

# Overall instructional goals of the lesson Unit Objective

By the end of the unit, students will be able to acquire language learning strategies needed to answer the two question types present in the Structure and Written Expression section of TOEFL ITP the test accurately.

#### **Specific Objectives**

- 1. understand noun structures used as subjects, objects, and completements by classifying the function and analyzing what is needed in the sentences.
- understand inversions (subject-verb word order) with special expressions and in conditional sentences by detecting standard word-order errors and/or inverting subjects or verbs correctly.

Specific objectives	Procedures	Macro Skills	Strategies	Materials	Time
	Class routines: T welcomes Ss and explains the agenda.	L		PPT	5 mins
	Schema activation: To diagnose Ss' grammatical knowledge, the instructor asks Ss to help her complete Exercise 1 in which they have to identify function or content words from different sentences. They underline and orally classify them.	S R	Activating background knowledge (cognitive)	PPT Toolbar in BBB	5 mins
1	Pre-task 1: T explains general strategies, structure, question types, and time frame of the second section of the test (Part 1: Structure and Part 2: Written Expression). T presents models of questions and provides short explanations.  Pre-task 2: In pairs, Ss complete Exercise 2 in which they practice with the functions (subjects, direct/indirect objects, prepositions, complements) of noun structures. Together, they underline and orally classify them.	R S	Highlighting (cognitive) Grouping (memory)	PPT Toolbar in BBB	10 mins
1	Task: After finishing the previous exercise, in pairs, students work on Exercise 3 to practice with subjects, objects, and complements with TOEFL like items. Ss answer the question "What is needed in this sentence?" and write down the correct choice (subject, object, preposition, complement). Finally, they decide which is the best answer choice (A, B, C, D).	R S W	Practicing (cognitive)	PPT	15 mins

1	Post-task: Ss play Kahoot to practice completing structure problems involving incomplete sentences. Ss go to <a href="www.kahoot.it">www.kahoot.it</a> and enter the code given by the T. They will choose the option/color that correctly completes the sentences. They will have 30 seconds per question to answer.  Note: The response time in the actual test should be no more than 35 seconds per question.	R	Practicing (cognitive)	PPT Kahoot link: https://create.kaho ot.it/share/structur e-toefl-s-o-nouns- verbs/b7658db9- cee1-49b7-8e9d- df8e52709796	15 mins
	Break			Timer	10
2	Pre-task: T explains inversions and shows different models for Ss to complete and identify structure problems involving word order.	R S		PPT	10 mins
2	Task 1: In pairs, Ss work on Exercise 4 to practice inversions (subject-verb word order) with special expressions. Ss underline special expressions which may need a possible change. They mark if the sentence is correct or not. If it is incorrect the students need not fix the mistake using subject-verb word order.	R S	Highlighting Analyzing expressions (cognitive)	PPT	10 mins
2	Task 2: In pairs, Ss work on Exercise 5 to practice inversions (subject-verb word order) in Conditionals. Ss rewrite conditionals and invert the subject and verb of each sentence.	R W	Analyzing expressions (cognitive)	PPT Toolbar in BBB	10 mins
2	Post-task To reinforce Ss understating, they work on Exercise 6. Ss work on a multiple-choice exercise to practice inversions with both special expressions and conditionals, this time they will answer 6 questions and will have 35 seconds to answer each one.	R	Practicing Repeating (cognitive)	PPT Paper Pencil	10 mins

	Class routines: T finishes the class thanking students for their participation and reminds Ss to complete asynchronous activities.			PPT	5 mins
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Abbreviations: T= teacher, Ss= students, L= listening, S= speaking, R= reading, W= writing, PPT=Power Point Presentation, BBB=BigBlueButtom

#### Assessment:

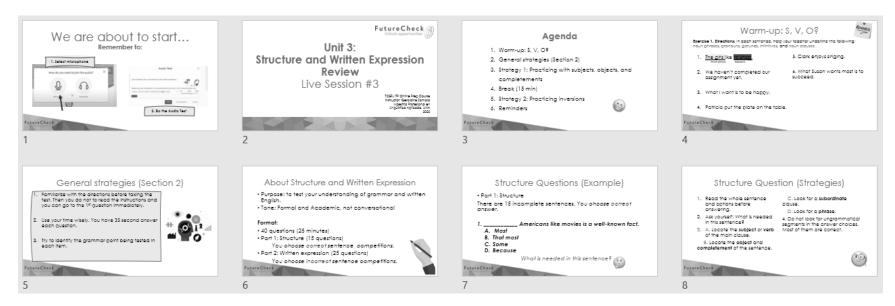
T provides feedback and monitors Ss' performance while they are completing the exercises. Yes/No or alternative questions are used to check understanding. After every task, the T checks the answers and provides short explanations if needed.

#### Observations:

Break 15 minutes. Timer: T shares her screen and plays this video <a href="https://www.youtube.com/watch?v=d8noY1itMy0">https://www.youtube.com/watch?v=d8noY1itMy0</a>. Exercises adapted from:

Phillips, D. (2004). Longman preparation course for the TOEFL test: The paper test. Pearson Longman. Mahnke, M. K., & Duffy, C. B. (1996). *The Heinemann ELT TOEFL preparation course.* Oxford: Heinemann.

#### Power Point Presentation (PPT-Slides):





#### Appendix N

#### **Unit 4: Reading Comprehension Review**

#### Lesson plan #4 Date: Sept 11<sup>th</sup>, 2020

General information			
Course name: TOEFL ITP Proficiency level: Intermediate			
Class size: 6 students	Lesson length: 2 hours		

Learning plan and activity overview			
Communicative mode Task- based Instruction			
Delivery mode	Synchronous virtual class		
Plan for assessment:	Formative		

### Overall instructional goals of the lesson

#### **Unit Objective**

By the end of the unit, students will be able to acquire language learning strategies needed to answer the two question types present in the Reading Comprehension section of TOEFL ITP the test accurately.

#### **Specific Objectives**

- 1. Identify the topic, main idea, and details from a reading passage by skimming a series of statements and labeling answer choices accordingly.
- 2. Identify correct answers and recognize distractors in main idea, main topic, main purpose questions by labeling answer choices accordingly.
- 3. Understand the meaning of multi-paragraph passages by identifying the main idea of each of the paragraphs to select the best answer choice properly.

Specific objectives	Procedures	Macro Skills	Strategies	Materials	Time
	Class routines: T welcomes Ss and explains the agenda.	L		PPT	5 mins
	Schema activation: In pairs, Ss work on Exercise 1. They ask and answer questions about reading in general; the questions will help them reflect on their abilities as well as to plan future strategies to improve their reading skills. After Ss come back from the breakout rooms the T will ask open-ended questions to allow in-class discussion.	S R	Activating background knowledge (cognitive)  Centering learning (metacognitive)	PPT (Slide 4)	15 mins
1	Pre-task 1:     T explains general strategies, structure, question types, and time frame of the third section of the test (Part 1: Reading Comprehension, Part 2: Vocabulary). T presents models of questions and provides short explanations. Ss participate and ask questions. Pre-task 2: Individually, Ss complete Exercise 2 in which they skim different statements to find the main ideas. Ss label them using the following system: MI = main idea T= topic D = details	R S	Analyzing (cognitive) Receiving and sending messages (cognitive)	PPT (Slide 5-7) (Slide 10-11- 12)	15 mins 15 mins
2	Task: With the T's guidance, Ss work on Exercise 3 to recognize distractors when reading and looking for the main idea in short paragraphs. Individually, Ss read different passages and questions. Then, they classify each answer choice as too specific, incorrect, too general, irrelevant, and/or correct to select the main idea of each passage properly. While checking the T will ask open-ended questions to guide Ss and allow discussion.	RS	Practicing (cognitive)  Receiving and sending messages (cognitive)	PPT (Slide 13-16)	30 mins

3	Post-task: To consolidate the previous task, Ss read multi-paragraphs passages and the questions about them. Ss decide which of the answer choices best answer each question. This exercise will be also guided by the T since this requires Ss understand the main ideas of each paragraphs and later decide which choice is the best one to describe the whole passage. While checking the T will ask open-ended questions to guide Ss and allow discussion.	R S	Practicing (cognitive) Analyzing (cognitive)	PPT (Slide 17-18)	20 mins
	Class routines:  T finishes the class thanking students for their participation and reminds Ss to complete asynchronous activities.			PPT	5 mins

Abbreviations: T= teacher, Ss= students, L= listening, S= speaking, R= reading, W= writing, PPT=Power Point Presentation, BBB=BigBlueButtom

#### Assessment:

T provides feedback and monitors Ss' performance while they are completing the exercises. Yes/No or alternative questions are used to check understanding. After every task, the T checks the answers and provides short explanations if needed.

#### **Observations:**

Timer: T shares her screen and plays this video https://www.youtube.com/watch?v=d8noY1itMy0.

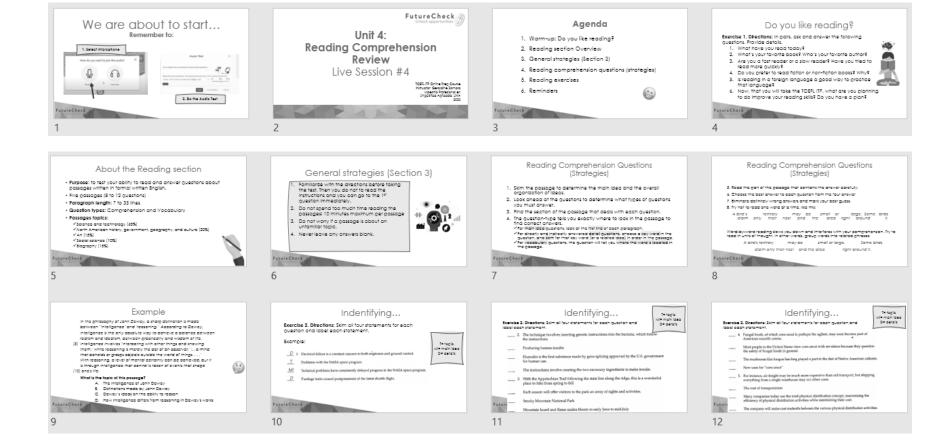
A bonus activity (Slide 20) is added in case there is extra time.

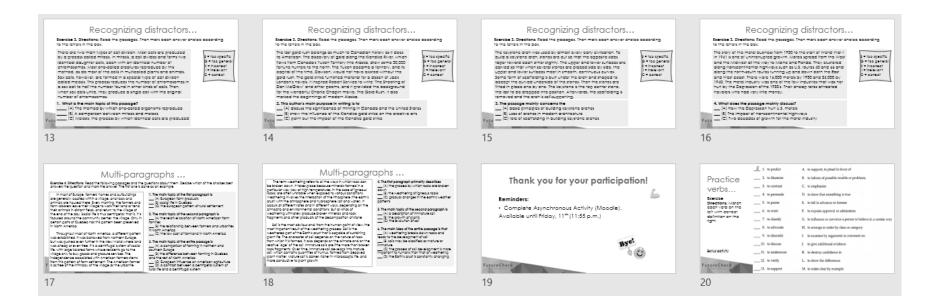
Exercises adapted from:

Phillips, D. (2004). Longman preparation course for the TOEFL test: The paper test. Pearson Longman.

Mahnke, M. K., & Duffy, C. B. (1996). The Heinemann ELT TOEFL preparation course. Oxford: Heinemann.

#### **Power Point Presentation (PPT-Slides):**





#### Appendix O

#### **Unit 2: Listening Comprehension Review**

#### Lesson plan #5 Date: Sept 18, 2020

General information			
Course name: TOEFL ITP	Proficiency level: Intermediate		
Class size: 6 students	Lesson length: 2 hours		

Learning plan and activity overview			
Communicative mode	Task- based Instruction		
Delivery mode	Synchronous virtual class		
Plan for assessment:	Formative		

#### Overall instructional goals of the lesson

#### **Unit Objective**

By the end of the unit, students will be able to acquire different strategies to answer the Listening Comprehension section of the test accurately.

#### **Specific Objectives**

- 1. Effectively differentiate between literal and idiomatic expression by analyzing sentences/pictures that contain those types of expressions.
- 2. Effectively recognize synonyms for idiomatic expressions by identifying the best answer and underlining the correct answer that contains the same meaning as the idiom.
- 3. Successfully understand dialogs involving idiomatic and figurative expressions by reviewing the meaning of idioms to select the best answer choice.
- 4. Logically understand the meaning of an idiomatic expression (word or phrase) by using the context of dialogs (e.g., the overall meaning of a sentence or paragraph) to select the best answer choice.

Specific objectives	Procedures	Macro Skills	Strategies	Materials	Time
	Class routines: T welcomes Ss and explains the agenda.			PPT	5 mins
1	Schema activation: Ss look at a set of pictures about idioms. In pairs, they discuss why the pictures are funny. They will discuss/explain what the words below the pictures are, and what the words together (the phrase) means. After Ss discuss, the T provides one more example and elicits sentences from the Ss using the idiom(s).	S R	Activating background knowledge (cognitive)  Using imagery (memory)	PPT Slide 4 and 5	15 mins
2	Pre-task 1: T explains provide a general overview of the first section of the test. This overview addresses <i>idiomaticexpressions</i> only. T presents a model of a dialog and questions; she also elicits answers from the Ss and provides a short explanation.  Pre-task 2: In pairs, Ss complete Exercise 2 in which they classify different statements by identifying if these are idiomatic or literal expressions. The T provides the answers at the end of the exercise.  Pre-task 3: Individually, ss complete Exercise 3 in which they will recognize synonyms for idiomatic expressions.  First, they listen to the spoken statements and decide which of the two choices best answers the question.  Then, they underline the phrase in the correct answer that has the same meaning as the idiom. The T will play the audio twice if needed.	L R S	Analyzing (cognitive) Grouping (Memory) Highlighting (Cognitive)	PPT Audio 1	10 mins 15 min 15 mins
	Break			PPT	15

3	Task: After finishing the previous exercise, students work on Exercise 4 to practice their understanding of dialogs involving idiomatic and figurative expressions.  First, they look over a set of idiomatic expressions; they have to match the idioms with their correct definition accordingly.  After they are done, the T plays Audio 2 and ss listen to the dialogs and mark the one answer choice, (A) or (B), that best answers the question.	L R	Analyzing expressions (cognitive)  Guessing intelligently (compensation)	PPT Toolbar in BBB Audio 2	25 mins
4	Post task: To consolidate Ss' understating of the previous task, they work on Exercise 5. T plays Audio 3 for Ss to use the context of dialogs to understand the meaning of idioms. For this activity, the idioms in the dialogs are not be explained or introduced as in the other exercises. Ss listen to the dialogs and decide which of the choices (A), (B), or (C) best answers the question.	L R	Guessing intelligently (compensation)  Practicing/Repeating (Congnitve)	PPT Audio 3	15 mins
	Class routines: T finishes the class tanking students for their participation and provides reminders.			PPT	5 mins

Abbreviations: T= teacher, Ss= students, L= listening, S= speaking, R= reading, W= writing, PPT=Power Point Presentation, BBB: BigBlueButtom

#### **Assessment:**

T provides feedback and monitors Ss' performance while they are completing the exercises.

Yes/No or alternative questions are used to check understanding.

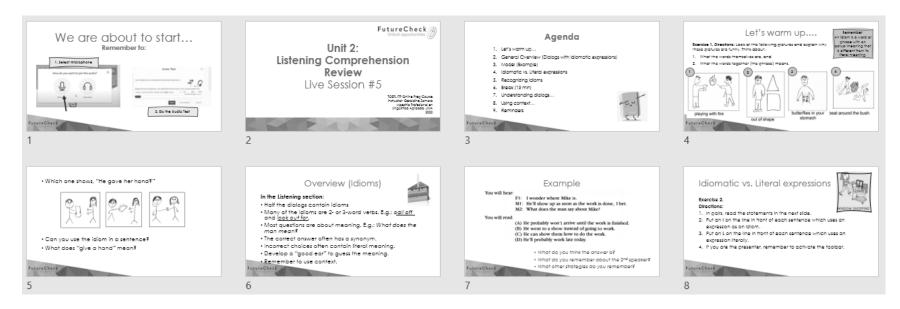
After every task, the T checks/provides the answers and provides short explanations if needed.

#### **Observations:**

Break: 15 minutes. Timer: T shares her screen and plays this video <a href="https://www.youtube.com/watch?v=d8noY1itMy0">https://www.youtube.com/watch?v=d8noY1itMy0</a> Exercises adapted from:

Phillips, D. (2004). Longman preparation course for the TOEFL test: The paper test. Pearson Longman. Mahnke, M. K., & Duffy, C. B. (1996). *The Heinemann ELT TOEFL preparation course*. Oxford: Heinemann.

#### **Power Point Presentation (PPT-Slides):**



#### Recognizing Synonyms Idiomatic vs. Literal expressions Recognizing Synonyms £ at the drap of a hat 1. get into hot water \_/\_ 1. The president hit the nail on the head with his analysis of our budget | [A] He con't leave until he finds his hot | [2] He's ready to leave immediately. X\_(A) She was in trouble. \_\_(3) She took a warm bath Let's go to Break Exercise 3. \_\_\_\_\_2. Jane seems happy. She really knows how to look on the bright side of Directions: things. \_\_\_\_\_\_3. There was a big scratch on the side of his new car. I. Listen to the spoken statements. Each contains an idiomatic of figurative expression which is written out. Decide which of the two choices best answers the question and choose the appropriate answer, [A] or [B]. \_\_ [A] He met Caroline unexpectedly at the coffse stop. \_\_ [A] He walks back and forth when he's nervous 4. On the whole, Clark has done well in school. 5. The young boy gathered up his fishing pole and his can of worms and headed off to the lake. \_\_(3) Caroline and I jugged to the coffee thap \_\_ (3) He fixed to work plong the edge. Then underline the phrase in the correct answer that has the same meaning as the idiom. \_\_(A) He and Chuck argued as soon as they met. \_\_\_\_(A) She didn't want to graptice because of the bod weather. A. The objective couldn't get off the ground because of the bad weather. Peter is a real logal of the. B. The police officer blow the whistle to stop the cars. P. I thought Jake was serious, but her was only gulling my leg. (3) He and Chuck nulckly become Wends. \_\_[8] She want there because the fet a little dak. 8. take after Remember to use "Shared Notes" to write down your answers. 6. a place of cake \_\_\_(A) The exam was simple. FutureCheck \_ (ii She had a graph of er the fer 9 10 11 12 Understanding dialogs... Understanding dialogs... Understanding dialogs... Using the context... Exercise 4. Directions: 1. <u>X</u> (A) Ho's not sure Max's business will 5. \_\_\_ (A) If the weather gets better. \_\_\_\_(5) He doesn't know where Max has gens. | Qlans. Look over the Idlamatic expressions lated below. Match them accordingly. Exercise 4. Exercise 5. Directions: Colum 5: Delinition Colum A: Idlam Directions: 1. Listen to the following dialogs. 1. clearup [ ] Abbreviation 2. Now that you have match the idioms. \_\_\_\_\_(A) Gary is luckly to have such a good car. \_\_\_\_\_(A) Bleabeth is faller than Liz. \_\_\_\_\_\_(5) It's time for Gary to get some new tires. \_\_\_\_\_\_\_\_(5) People call Bleabeth 'Liz." 2. Decide which of the choices (A), (B), or (C) best answers 2. gush one's luck [ ] To be confident Listen to the following dialogs, each contain one of the previous expressions. the question about the dialog and mark the appropriate answer. 3. got off the ground [ ] To clarify/ To Imgrava (weather) 4. No of the mill ] For a long time, specifically many hours, Listen to the dialogs and mark the one answer choice, (A) or (B), that best answers the question. \_\_\_(5) Watch a different program. 3. The first one is done as an example. (a) the dant understand all the jakes. (b) the lates to a consensity. (c) the service is very feat there. (d) the service is very feat there. (e) its last on a remove. 5. hours on the end [ ] To go to bod / To submit smith 5. The first one has been done as an example. 4. Remember to use "Shared Notes" to write down your 5. short for [ ] Too complicated to be understood by 6. Remember to use "Shared Notes" to write down your 7. ever one's head someone [8] It's just an everage restourant. 8. tumin [ ] Ordinary, average answers. FutureCheck 13 14 15 16 Using the context... Thank you for your participation! E.\_\_\_ (A) He wants to know if the woman is joking. [A] Go to work with Jim. [B] Go out for coffee. [C] Get come exercise. jaking. (ii) He wants the woman to leave him alone. are ... (C) He'd like to know what the gult will be about. [A] If the woman will go to the garty with kim. [3] If the red fie tacks good with his shirt. [C] If he should wear a fie to the garty.

 Complete Progress Test (30%) (Moodle). Available from Sat 19th to Sat, 26th (11:55 p.m.)

practice.

18

· Check the Extra Resources Folder (Moodle) for extra

Bye!

6 (C)

(A) The gragram was concelled.
 (B) The shuffle was lourished yesterday.
 (C) The lourish was delayed.

3. \_\_\_ [A] She missed Pfday's class too.
coTPQ [3] They both missed class because they went

17

to Ting (2) They both missed class because they want
7. (A) the stood up and left the lecture
(0) He should take better notes during Professor
(0) He should take better notes during Professor
(0) He should take better note has been to upon the stood upon the should be should

[A] He out himself while he was gregaring food:
 [B] He spenn't work in work in presources.
 [B] He was gain; the great part of the second second

#### Appendix P

#### **Unit 3: Structure and Written Expression Review**

#### Lesson plan #6 Date: Sept 25<sup>th</sup>, 2020

General information			
Course name: TOEFL ITP	Proficiency level: Intermediate		
Class size: 6 students	Lesson length: 2 hours		

Learning plan and activity overview				
Communicative mode	Task- based Instruction			
Delivery mode	Synchronous virtual class			
Plan for assessment:	Formative			

## Overall instructional goals of the lesson Unit Objective

By the end of the unit, students will be able to acquire cognitive language learning strategies needed to answer the two question types present in the Structure and Written Expression section of TOEFL ITP the test accurately.

#### **Specific Objectives**

- 1. Effectively recognize plurality subjects and verbs of sentences by orally correcting or classifying them to test their previous knowledge.
- 2. Successfully identify the rules of subject-verb agreement by practicing choosing/underlining correct verb forms to achieve subject-verb agreement.
- 3. Successfully apply the rules of subject-verb agreement by practicing choosing a verb that agrees with the subject of a sentence.

Specific objectives	Procedures	Macro Skills	Strategies	Materials	Time
	Class routines: T welcomes Ss and explains the agenda.	L		PPT	5 mins
1	Schema activation: To diagnose Ss' grammatical knowledge, the instructor asks Ss to help her complete Exercise 1: You are the Teacher! The T will use Wheel Picker to choose the student who is going read an incorrect sentence, explain what the problem s/he think is and correct the mistake.	S R	Activating background knowledge (cognitive)	PPT Slide 4 to 10 Wheel Picker https://pickerwheel .com/?choices=Ki m,Raul,Mary%20,L isa,Yitz,Paulo	5 mins
1	Pre-task 1:  T explains the problems related to subject-verb agreement present also provides general strategies, structure, and question types. T presents models of questions, elicits answers from Ss and provides short explanations.  Pre-task 2: In pairs, Ss complete Exercise 2: Tic-tac-toe in which they practice identifying subjects and/or verbs. In the break-out-rooms, the Ss go to WISC-Online with the link provided. They open the game, write their names, and start playing. Before marking X or O, Ss mark if the statement/word is plural or singular.  Note: In case Ss cannot access the link, they still can play on Slide 20 the same activity and use the toolbar instead.	RS	Grouping (memory) Activating background knowledge (cognitive)	PPT Slide 11 to 18 Toolbar in BBB  PPT Slide 19 (Tic-tac-toe) https://www.wisc-online.com/users/prof.zamora/games/108756/tic-tac-toe	10 mins 15 mins
2	Task: In pairs, ss work in three different exercises dealing with the 3 most common subject/verb agreement problems.  1. In exercise 4, the sentences have a quantity expression	R S	Practicing (cognitive) Highlighting		15 mins

	as the subject. In pairs, Ss underline the subjects and the verbs. After that, they circle the objects that the verbs agree with. Then, they indicate if the sentences are correct (C) or in correct (I).  2. In exercise 5, the sentences contain an inverted subject and verb. They circle the word or group of words (question/ negatives/ place/ condition/comparison) that causes the subject and verb to invert. Then, they find and underline the subject and verb that follow these words. Finally, Ss indicate if the sentences are correct (C) or incorrect (I).  3. In exercise 6, each of the sentences contains one of the words that are grammatically singular but have plural meanings. They underline these words and the verb. Then, they indicate if the sentences are correct (C) or incorrect (I).		(cognitive)  Analyzing expressions (cognitive)	PPT Slide 21 to 26 Toolbar in BBB	15 mins 15 mins
3	Post-task: Ss play Quizziz to practice completing and identifying problems with subject-verb agreement previously studied. Ss go to joinmyquiz.com and enter the code given by the T. They will choose the option that correctly completes the sentences. They will have 30 seconds per question to answer.  Note: The response time in the actual test should be no more than 35 seconds per question.	R	Practicing (cognitive)	PPT Slide 27  Quizziz link: https://quizizz.com/ admin/quiz/5f6ac4 5c4ea5ee001b9bfc bc/startV4	20 mins
	Class routines: T finishes the class thanking students for their participation and reminds Ss to complete asynchronous activities.			PPT Slide 28	5 mins

Abbreviations: T= teacher, Ss= students, L= listening, S= speaking, R= reading, W= writing, PPT=Power Point Presentation, BBB=BigBlueButtom

#### **Assessment:**

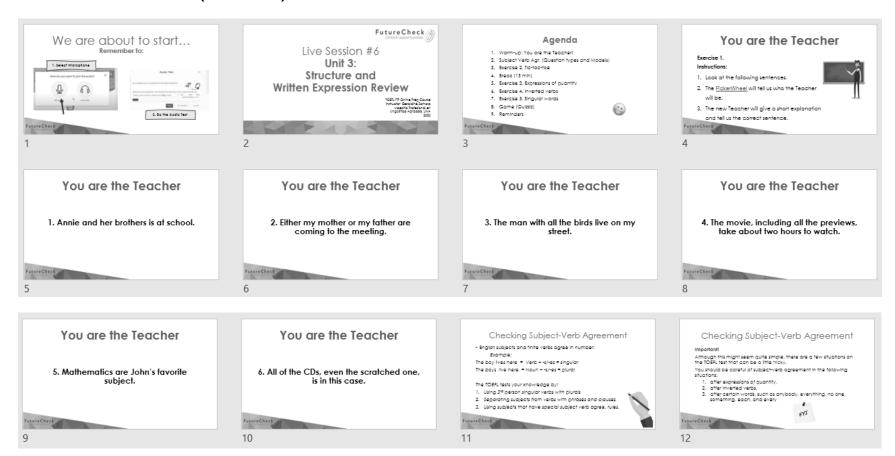
T provides feedback and monitors Ss' performance while they are completing the exercises.

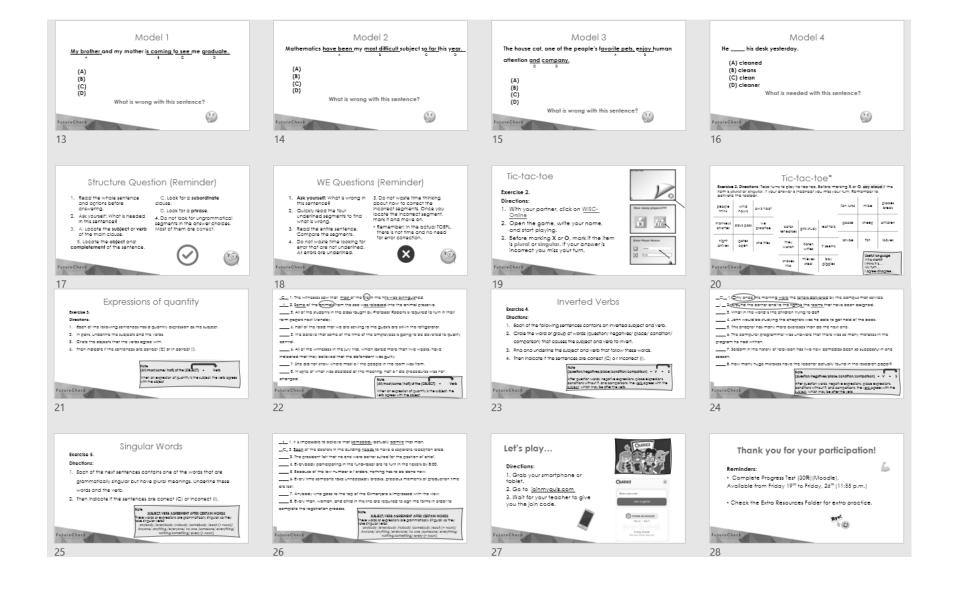
Yes/No or alternative questions are used to check understanding. After every exercise, the T checks the answers and provides short explanations if needed.

### Observations:

Break: 15 minutes. Timer: T shares her screen and plays this video <a href="https://www.youtube.com/watch?v=d8noY1itMy0">https://www.youtube.com/watch?v=d8noY1itMy0</a> Exercises adapted from:

Phillips, D. (2004). Longman preparation course for the TOEFL test: The paper test. Pearson Longman. Mahnke, M. K., & Duffy, C. B. (1996). *The Heinemann ELT TOEFL preparation course*. Oxford: Heinemann.





# Appendix Q

# **Unit 4: Reading Comprehension Review**

Date: Sept 30<sup>th</sup> and Oct 2<sup>nd</sup>, 2020

# Lesson plan #7- #8

General information				
Course name: TOEFL ITP Proficiency level: Intermediate				
Class size: 6 students	Lesson length: 2 hours each session			

Learning plan and activity overview				
Communicative mode	Task- based Instruction			
Delivery mode	Synchronous virtual class			
Plan for assessment:	Formative			

# Overall instructional goals of the lesson Unit Objective

By the end of the unit, students will be able to acquire language learning strategies needed to answer the two question types present in the Reading Comprehension section of TOEFL ITP the test accurately.

# **Specific Objectives**

By the end of the lesson, students will be able to:

- 1. Identify statements of factual information in passages by determining what is true and not true in the answer choices accordingly.
- 2. Locate key words and controlling ideas by skimming and scanning synonyms or related words in the reading passages appropriately.
- 3. Read the answer choices to match the information in the passage with the correct answer choice by skimming question types appropriately.

Specific objectives	Procedures	Macro Skills	Strategies	Materials	Time
	Class routines: T welcomes Ss and explains the agenda.	L		PPT	5 mins
	Schema activation: In pairs, Ss work on Exercise 1. In pairs, Ss work on Exercise 1. Ss look at an infographic about polar bears. They discuss the questions and try to answer them correctly based on the information in the infographic. When ss come back, the teacher will elicit the difference between scanning and skimming and how this can help them in the test.	S R	Activating background knowledge  Skimming/Scanning (cognitive)	PPT Slide 4	20 mins
1	Pre-task 1: T explains general strategies, structure, question types, and time frame of the third section of the test (Part 1: Reading Comprehension, Part 2: Vocabulary). Strategies for factual questions are also presented. Ss are asked questions to verify their understanding.	R S	Analyzing (cognitive)  Receiving and sending messages (cognitive)	PPT Slide 5-8	15 mins
	Pre-task 2: T presents models of questions and provides short explanations. Ss skim for answers to the questions as quickly as possible without reading the passage first. Then, they are sent to the BOR to discuss the questions and possible answers.  Pre-task 3: Ss work on Exercise 3 and skim for answers to the questions as quickly as possible without reading the passage first. While they go over the passages, they discuss the questions with their partners.		Skimming/Scanning (cognitive)  Practicing (cognitive)	PPT Slide 9 – 10 Slide 11-14	20 mins

2	Task: Individually, in exercise 4 students read a passage and complete the statements locating the information in each line. Ss will limit themselves to read the text in 30 seconds for this part of the exercise. Then, they will write in what lines they would find the information.  From the previous text, in pairs, students work on exercise 5 to write and discuss the answer to each question about the passage in the space provided.  After they finish discussing, they individually work with the same text and answer TOEFL-like questions (exercise 6). They read each item and circle the correct answer.	R S	Practicing (cognitive) Skimming/Scanning (cognitive)	PPT Slide 15 -16 Slide 17	15 Mins 20 min
3	Post-task: Ss work in pairs and complete exercise 7, they skim for the answers to the questions as quickly as possible without reading the passage first. They discuss ways to restate the answers that they find with their group.  In exercise 8, together, ss read the 3 passages. Ss discuss whether the statements given each paragraph of the passage are true (T), not true (NT), or not mentioned (NM).	R S	Practicing (cognitive) Analyzing (cognitive)	PPT Slide 20-23 Slide 24-27	30 mins
	Class routines: T finishes the class thanking students for their participation and reminds Ss to complete asynchronous activities.			PPT	5 mins

Abbreviations: T= teacher, Ss= students, L= listening, S= speaking, R= reading, W= writing, PPT=Power Point Presentation, BBB=BigBlueButtom

# Assessment:

T provides feedback and monitors Ss' performance while they are completing the exercises. Yes/No or alternative questions are used to check understanding. After every task, the T checks the answers and provides short explanations if needed.

# **Observations:**

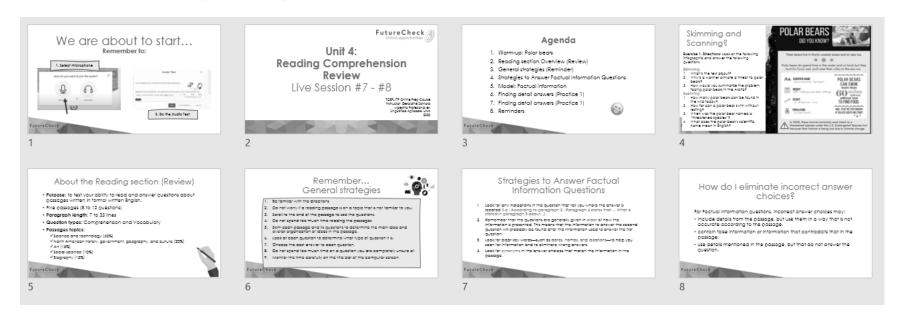
This lesson plan will be divided into 2 live sessions since the students on Week 9 will have a "Convivencia" from their high school and they will not be able to connect as usual.

Thus, it was agreed with the institution and the students to have an extra session on Week 7.

The same PPT will be used in both sessions.

Break: 15 minutes. Timer: T shares her screen and plays this video <a href="https://www.youtube.com/watch?v=d8noY1itMy0">https://www.youtube.com/watch?v=d8noY1itMy0</a> In the middle of the main-task or at the end, Ss will be asked how the feel Exercises adapted from:

Phillips, D. (2004). Longman preparation course for the TOEFL test: The paper test. Pearson Longman. Mahnke, M. K., & Duffy, C. B. (1996). *The Heinemann ELT TOEFL preparation course.* Oxford: Heinemann.



#### Strategies to Answer Factual Remember... About the Reading section (Review) How do I eliminate incorrect answer General strategies Information Questions Purpose: to test your ability to read and answer questions about passages written in formal written English. choices? So femiliar with the directions Look for any indications in the guestion that fell you where the enswer is located (i.e., According to garagraph 2 ; Paragraph 6 states that...; What is stated in garagraph 3 about...). Five passages (8 to 12 questions) Do not worry if a reading gassage is on a tagle that is not familiar to you. For Factual Information questions, incorrect answer choices may: Scroll to the end of the passage to see the questions. Do not spend too much time reading the passages. · Paragraph length: 7 to 35 lines American paragraph a webbility. Remarker that the guestions are generally given in order of how the information is greated. This means that the information is answer the second guestion will grabably be found after the information used to answer the fast guestion. Include details from the passage, but use them in a way that is not accurate according to the passage. · Question types: Comprehension and Vocabulary Passages topics: Skim each passage and its questions to determine the main idea and overall organization of ideas in the passage. contain false information or information that contradicts that in the passage. √3cionee and technology (40%) Look at each guestion to determine what type of guestion it is. guestion. Look for information and to alkining answers, and locations—to help you seen for information and to alkining wrong answers. Look for synonyms in the answer pholoso that match the information in the gassage. √North American history, government, geography, and culture (20%) Choose the best enswer to each question. use details mentioned in the passage, but that do not answer the √Art (15%) √ An (12%) √Social science (10%) √Siegraphy (15%) Monitor the time earefully on the title bar of the computer screen. 8 5 6 Model Finding Detail Answers Finding Detail Answers Model Demophor the year, disequence lood is quite varied, but it is naishy seguidar metric At time, however, Graibe Park is laided with insensionable, and on disequence will see high sequitors of services, and the disequence will see high sequitors of gather termines. According to Suraki and van Lavisis Goodall, when chieparatess see that termines have produced open their transfer. See the termines have produced open their transfer in the markes, they will go set to find a satisful sevening word. It may look strapfel, but the job ships of all optimize. 2. The author states in the passage that th Exercise 3. Directions: 3idm for answers to the guestions as guickly as possible (without reading the passage first) PASSAGE: Subway Paragraph 8 Exercise 2. Directions: Road the following passage and enswer guestions. Throughout the year, chimpunzee food is quite varied, but it is mainly vegetable material. At times, however, Combe Park is loaded with insects—termites, ants, caterpillars—and the chimpanzees will call they enumber of them. The chimpanzees really remarkable behavior appears when they gather termites. According to Suzukia and van Lawick-Goodall, when chimpanzees see that termites have pushed open their tunnels on the surface, they will go off to find a suitable termiting tool. It may look simple, but the jbe takes skill and patience. PASSAGE: Subwoy Fred append his first sandwich shop in Stidgagers, Connecticut, with only a \$2,000 investment from a family frend. Family and finance all ghands in to try to make the first shop a success on a very limited budget. FASSAGE Subway Francipped A Lef's answer the questions: [5] in which only did find again his first shop? [6] in which state did find again his first shop? [7] new much maney did find have to start his first shop? [8] Where did find got the money for start his first shop? Locating to the passing which of the following are NOT mentioned as gather introduced by phose properties of the Companie their (A). Excess the control of the Companie their (B) in September (B Let's orawer the questions: 1) in what discald was Subway catabilated? 2) have ald was the founder of Subway when he started the business? 3) Why did fixed start Subway? (Subway Why did fixed start Subway? 9 10 11 When we find of time, we find it disk time. Arise of instead the world of synchronized by cloth time, nathing with time shelding. We influent shelding, as anything with time shelding. We influent shelding, as a synchronized to a source straig. The We influent shelding, and the shelding as a source straig. The We influent shelding arise and arise source training for years other size to the described for rates and man source training for years of arise in the described for rates and man source training for years the sould easier but a describe that one they six the scholars of all a convert shelding for years Be sould easier but a describe that one they six the scholars and years of the property of the property of the scholars are appeared, to stop up to a set 20 shown of the of years are six solidy in its book, ministen, and another. Let you did the time of time "describe" steer. We represent the seconds of the scholars are all the property of years of the years of years of the years of years of years of the years of Finding Detail Answers Finding Detail Answers Let's practice... PASSAGE: Subway Paragraph C PASSAGE: Subway Paragraph D Exercise 4. Directions: Frings slid not work out well in the beginning because liftle planning had game into this first various, and And had only influed time to devote to it. Frace were no precesses in joint passes to deal with the finances of the business, or the whorkey, or the marketing, and had were by this time a utilizen to the University of Bridgegori who was dealing with the parallel shap in addition to the Individual of Bridgegori who was dealing with the parallel shap in addition to the Individual. Prough a the of the and one, that issues that it was regarded to that a business piles and it has a sample are the operation business pile and business and produce the properties of the properties and the properties and produces the properties and the properties are the properties and produces the properties and the properties and the properties and produces the properties and the properties and the properties and properties and the properties are the properties and the properties and the properties of the properties and the properties and the properties and the properties of the properties and the properties and the properties and the properties of the properties and the properties and the properties and the properties and the properties are the properties and the properties are the properties and the properties and the properties are the properties are the properties are the properties are the properties and the properties are the proper 1. Read the following passage and answer questions. 2. Limit yourself to 30 seconds for this part of the exercise. 3. Write in what lines would find the information. 4. Discuss with your portner. e. wet he questions: | 33 have also find floom about business? | 34 What have hinding also find floom that his needed? | 35 What was find about to do other his barriage many about business? | 35 What was find about to do other his barriage many about business? | 35 What was repeated for his barriage his history and his history and his history and his history and history | 10]What were the reasons for Fred's Initial lack of success\$ | 11] What kinds of processes were lacking Initially\$ | 12] Why did Fred not have the time to devote to the business\$ FutureCheck 13 14 15 16 3. The mether states in the passage that because of the need for more accurate standards of timelectiffen, footby we per solid properties of (A) this large department on different way (B) revising should not first as in different way (B) revising should not first as not applicate (C) relying more on atomic clocks (D) enjoying more on atomic clocks (D) enjoying more releases time , Let's practice... Let's practice... Finding and Restating Detail Answers Exercise 5. Directions: From the grevious text, write the answer to each question about the gassage Exercise 4. Directions: From the grevious text, onswer the following questions and chale the correct in the space gravided. 1. How many types of actions mentioned in the passage degend on accurate timing? According to the passage, which of the following is NOT an example of accurate timing? (A) Clock time (B) Psychological time (C) Afterior clock time (C) Objective time According to the passage, a defining characteristic of objective time is that (A) it divides time evenly for everyone (B) it is different from clock time. Exercise 7. Directions: 2. What has happened as a result of the demands for more accurate fining by space 1. Skim for the answers to the questions as guickly as possible (C) it seems to pass quickly (D) it uses a 24-hour system (without reading the passage first). 2. What does the atomic clock use as a standard for timekeeping? 2. Discuss ways to restate the answers that you find with your According to the passage, demands for more accurate timing have resulted in (A) the growth of belconstrustications, navigation, and astronomy (B) the development of better mechanical clocks (C) the improvement of accuracy standards for timekeeping devices (D) the dependence on astronic power 4. What is the defining pharapteristic of objective time? S. What does our personal experience with time fell us?

19

When does time "feel" langer and shorter?

17

 $\rho_{\rm B}$  7. Did Sintein think that objective and subjective time were similar or different?

18

6. According to the passage, Einstein, when saked about psychological time, (A) declined to a survey (I) consensing on its stability (C) said that socializing was more time-consuming than tending the fire (D) observed that time seems to pass quickly or slowly according to our activity

20

#### Finding and Restating Detail Answers

#### PASSAGE: The Bones of the Human Body

FASSAGE: The Bones of time Hullman Body

rangingha. A

rangingha can of bones in the hullman Body does not remain constant
over a literative but instead changes. The number of bones in the hullman
body actually decreases in the annihultant process. A body is both

somewhate in the neighborhood of 270 to 300 bones, but the number

decreases to approximately 266 in enture hullman dust.

#### Let's answer the questions:

swer the questions:

(1) When does the number of bones go down?

(2) How many bones does a newborn have at birth?

(3) How many bones does a full-grown adult have?

# FutureCheck

21

#### That Is Not True and Not Mentioned

#### PASSAGE: Himalayas

PASSASE: mimoryus
Prangiph A
The Himoloyus are Baith's tallest mountain range and,
moreover, are one of its youngest, they include Mount Everest,
with children over eight stornetes,
with children over eight stornetes.

- (1) The Himalayas are the highest mountain range on Earth.
- (2) The Himolayas are the youngest mountain range on Earth.
  (3) Mount Everest is 8,850 meters high.
  (4) There are thirteen mountain peaks in the Himolayas.

25

### Finding and Restating Detail Answers

#### PASSAGE: The Bones of the Human Body

PASSACE the forest of the formon dody. Protograph 1 companies are proposed or protograph 1 companies to both, grant to makely. One protograph are required to the hardward period before a makely grant while perform charged greates that develues that the area granting registrate of violate borns. A body is both with very set borns and one, guite believely, small writing and wind early greatest the both part of the develues are considered greatest and products the both part of the develues are considered private that goes of flower and it workly the period protograph coassis period that the great of flower and it workly the period protograph coassis period that the protograph is the period of the develues are protograph or greaten that finance.

ver the questions:

(4) Why does the number of bones decrease?

5) Hew can the bones of newborn be described?

5) What feed help a boley's series to harden?

7) In which gander does bone growth fend to be completed first?

22

# That Is Not True and Not Mentioned

ABABAS introduces from the properties of the pro

- (6) Erceion is cousing the Himoloyou to grow.
- (7) Strong winds cause most of the erosion in the Himplayas.
- (5) The altitude of the Himologos is increasing.
   (7) Ension counteracts oil of the effects of growth on the height of the Himologos.

26

### Finding and Restating Detail Answers

#### PASSAGE: The Sones of the Human Sody

FASSACE the forms of the human day?

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28 In the processes about the total number of opins in the human state of the desired of the state of the st

23

### That Is Not True and Not Mentioned

#### FASSAGE: Himoloyou

PASSAGE (missages frameples frameples frameples for frameples framep

That Is Not True and Not Mentioned

#### Exercise 8. Directions:

- 1. Read the passages.
- 2. Discuss whether the statements below each paragraph of the passage are true (T), not true (NT), or not mentioned (NM).

24

#### Thank you for your participation!

FutureCheck

· Complete Asynchronous Activity (Moodle). Available until Friday, 18th (11:55 p.m.)



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# Appendix R

# **Unit 4: Reading Comprehension Review**

# **Lesson plan #9** Date: Friday 9th, 2020

General information				
Course name: TOEFL ITP Proficiency level: Intermediate				
Class size: 6 students	Lesson length: 2 hours each session			

Learning plan and activity overview				
Communicative mode Task- based Instruction				
Delivery mode	Synchronous virtual class			
Plan for assessment:	Formative			

# Overall instructional goals of the lesson

# **Unit Objective**

By the end of the unit, students will be able to acquire language learning strategies needed to answer the two question types present in the Reading Comprehension section of TOEFL ITP the test accurately.

# **Specific Objectives**

By the end of the lesson, students will be able to:

- 1. Identify the rhetorical purpose of passages to match responses correctly by discussing the purpose of the answers.
- 2. Identifying the purpose and organizational patterns in reading passages by scanning the answers and texts accordingly.
- 3. Analyzing sentences from reading passages by carefully reading the purpose of the words or expressions on them to answer questions properly.

Specific objectives	Procedures	Macro Skills	Strategies	Materials	Time
	Class routines: T welcomes Ss and explains the agenda.	L		PPT	5 mins
	Schema activation: In pairs, Ss work on Exercise 1. In pairs, Ss work on Exercise 1. and match the given purpose verbs with the correct definition.	S R	Activating background knowledge (cognitive)	PPT	20 mins
1	Pre-task 1: In pairs, Ss read the phrases below and choose the appropriate organizational pattern from the list below and write it in the spaces provided. (Exercise 2)  Pre-task 2: Ss discuss the rhetorical purpose of each of the numbered expressions from a passage. Then, they match their responses with the purpose answers following the passage. (Exercise 3)	R S	Analyzing (cognitive) Classifying (cognitive)	PPT	15 mins
2	Task: Individually, students read different passages and complete TOEFL-like questions from slide 8 to 10. They read each item and circle the correct answer. (Exercise 4)	R S	Practicing (cognitive)  Skimming/Scanning (cognitive)	PPT	20 min
3	Post-task: Ss work in pairs and complete each sentence (Exercise 5) by paying careful attention to the purpose of the word or expression in bold.	R S	Practicing (cognitive) Analyzing (cognitive)	PPT	
	Class routines: T finishes the class thanking students for their participation and reminds Ss to complete asynchronous activities.			PPT	5 mins

Abbreviations: T= teacher, Ss= students, L= listening, S= speaking, R= reading, W= writing, PPT=Power Point Presentation, BBB=BigBlueButtom **Assessment:** 

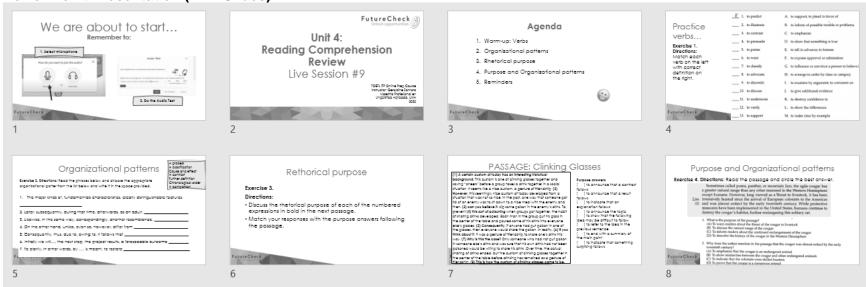
T provides feedback and monitors Ss' performance while they are completing the exercises. Yes/No or alternative questions are used to check understanding. After every task, the T checks the answers and provides short explanations if needed.

# **Observations:**

Break: 15 minutes. Timer: T shares her screen and plays this video <a href="https://www.youtube.com/watch?v=d8noY1itMy0">https://www.youtube.com/watch?v=d8noY1itMy0</a> In the middle of the main-task or at the end, Ss will be asked how the feel.

Exercises adapted from:

Phillips, D. (2004). Longman preparation course for the TOEFL test: The paper test. Pearson Longman. Mahnke, M. K., & Duffy, C. B. (1996). *The Heinemann ELT TOEFL preparation course.* Oxford: Heinemann.



#### Purpose and Organizational patterns Purpose and Organizational patterns Purpose and Organizational patterns Rhetorical purpose Directions: Read the passage and circle the best answer. Directions: Read the passage and circle the best answer. Directions: Read the passage and circle the best answer. Exercise 5. Directions: Complete each sentence, paying careful attention to the gurpass of the word or expression in bold. What is the purpose of the passage? To discould scientists for not knowing the case or the exact nature of the northern lights To discould scientists for period characteristics of the conthern lights To discould be the appearance of the northern light To discould be the appearance of the northern light To bell inside when the northern light may be not seen (1) The students worked really hard, consequently, [2] People believe this theory; however, [3] A number of mammals live in the accord. For instance, Why does the author use the term "merry dancers" in line 7? (A) To suggest the leeling that suitabling the lights would bring about (B) To compare the movement of the lights to movements of discress (C). To excovange peoples to wise the surrest broading (D) To point out that the lights are not a serious scientific phenomenon. [4] The foom grootices every weekday; moreover, (3) She made a let of maney. In fact, FutureCheck 9 10 12 11 Rhetorical purpose Thank you for your participation! Exercise 5. Directions: Complete each sentence, goying corolly attention to the gurgost of the word or expression in bold. Reminders: [6] The director criticized our work. The assistant director, on the other hand, · Complete Asynchronous Activity (Moodle). [7] The results couldn't have been more unexpected. That is to say, Available until next Friday (11:55 p.m.) (8) The entire staff worked long hours on the graject. Nonetheless, [9] He thought his business would succeed. Instead, [10] I applied successfully to a number of graduate schools; indeed, 13

# Appendix S

# Unit 5: Test and beyond

# Lesson plan #10 Date: Friday 23rd, 2020

General information				
Course name: TOEFL ITP Proficiency level: Intermediate				
Class size: 6 students	Lesson length: 3 hours			

Learning plan and activity overview				
Communicative mode Task- based Instruction				
Delivery mode	Synchronous virtual class			
Plan for assessment:	Formative			

# Overall instructional goals of the lesson

# **Unit Objective**

By the end of the unit, students will be able to apply the language learning strategies studied during the course needed to face the actual TOEFL ITP test.

# **Specific Objectives**

By the end of the lesson, students will be able to:

- 1. Accordingly use the language learning strategies studied during the course by completing a TOEFL-like test.
- 2. Discuss the strategies and recommendations to prepare for the testing experience before and during the TOEFL ITP test.
- 3. Understand the scores obtained in the TOEFL ITP test by calculating the total score to determine their language proficiency level.

Specific objectives	Procedures	Macro Skills	Strategies	Materials	Time
	Class routines: T welcomes Ss and explains the agenda.	L		PPT	5 mins
1	Final test (30%) scheduled. The final test will be completed during class time, in this way the teacher will be able to time students and make sure students complete each section correctly.	L R		Final test link https://forms.gl e/bcPJ32ot6iB HPcTJA	2 hour s
2	Task 1: In pairs, Ss complete exercise in slide 5 about strategies and recommendations for the listening section of the test. Ss use the toolbar and make a list with some strategies and recommendations they have learned during the course. After students finish, the teacher elicits Ss answers and reinforces with extra information (slide 6-8)	R S	Activating background knowledge (cognitive)	PPT  CEFR Levels (extra resource for Ss): https://www.ets .org/toefl_itp/re search/perform ance- descriptors/	
2	Task 2: In pairs, Ss complete exercise in slide 9 about strategies and recommendations for the Structure and Written Expression section of the test. Ss use the toolbar and make a list with some strategies and recommendations they have learned during the course. After students finish, the teacher elicits Ss answers and reinforces with extra information (slide 10).		Creating mental linkages (memory) Lowering anxiety (affective) Asking question (social)	PPT Toolbar BBB	10 mins

2	Task 3: In pairs, Ss complete exercise in slide 11, Ss use the toolbar and make a list with some strategies and recommendations for the Reading section of the test. After students finish, the teacher elicits Ss answers and reinforces with extra information (slide 12-13). Finally, the teacher recaps giving final recommendations for the test day (Slide 14-15).	Creating mental linkages (memory) Lowering anxiety (affective) Asking question (social)	PPT Toolbar BBB	10 mins
3	Task 4: The teacher explains the process of calculating obtained score. They see the examples, calculate their own grade based on the TOEFL scores, and also compare their scores based on the CEFR level descriptors. (Slides 16 -19)	Creating mental linkages (memory) Lowering anxiety (affective) Asking question (social)	PPT Toolbar BBB	10 mins
	Class routines: T finishes the class thanking students for their participation in the course.		PPT	5 mins

Abbreviations: T= teacher, Ss= students, L= listening, S= speaking, R= reading, W= writing, PPT=Power Point Presentation, BBB=BigBlueButtom

### Assessment:

T provides feedback and monitors Ss' performance while they are completing the exercises. Yes/No or alternative questions are used to check understanding. After every task, the T checks the answers and provides short explanations if needed.

# **Observations:**

15 min break (after students finish the final test)

Timer: T shares her screen and plays this video <a href="https://www.youtube.com/watch?v=d8noY1itMy0">https://www.youtube.com/watch?v=d8noY1itMy0</a> Exercises adapted from:

Phillips, D. (2004). Longman preparation course for the TOEFL test: The paper test. Pearson Longman. Mahnke, M. K., & Duffy, C. B. (1996). *The Heinemann ELT TOEFL preparation course.* Oxford: Heinemann.



